

Part 573 Safety Recall Report

20V-486

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : AUG 18, 2020

NHTSA Recall No. : 20V-486

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 8772628032

Population :

Number of potentially involved : 204

Estimated percentage with defect : 75 %

Vehicle Information :

Vehicle 1 : 2021-2021 Heartland Mallard

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : During inspections units were found that allowed for the determination of the start of the issue.

Production Dates : JUN 18, 2020 - AUG 14, 2020

VIN Range 1 : Begin : 5SFNB3220ME443481 **End :** 5SFNB372XME446736 Not sequential

Description of Defect :

Description of the Defect : The LP hose and connector was found to be in the path of the shackle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The shackle could come into contact with the LP hose or connector.

Description of the Cause : The LP hose and connector were routed too close to the shackle during installation

Identification of Any Warning that can Occur : Loss of LP and the smell of LP gas outside of the RV.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Received an email on 8/14 that plant 7a yard needed to be placed on hold. The LP hose and connector was found to be in the path of the shackle during an online inspection for Mallard models M26 & M33. During field inspections units were found that were installed correctly giving the start date for the installation issue. Safety committee voted through email to issue a recall on 8/17/20.

Description of Remedy :

Description of Remedy Program : The manufacture will have its dealers relocate the hose to prevent the LP hose/connector from being able to make contact with the shackle.

How Remedy Component Differs from Recalled Component : The LP hose will be relocated outside of the path of the shackle.

Identify How/When Recall Condition was Corrected in Production : On 8/14/2020 production made a change on how the LP hose is secured to make sure that it cannot be located in the path of the shackle.

Recall Schedule :

Description of Recall Schedule : Notification will begin once the owner letter is approved.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported