

**Part 573 Safety Recall Report****20V-479****Manufacturer Name :** Forest River, Inc.**Submission Date :** AUG 14, 2020**NHTSA Recall No. :** 20V-479**Manufacturer Recall No. :** 225-1217**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 1,427

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2020-2020 Coachmen Beyond BYB22CF, BYB22CFAP, BYB22CFEB, BYB22DF, BYB22DFEB

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Since inception of the Class B recreational vehicles listed to an engineering change notice record which indicates the beginning of installation of the circuit interrupter.

BeyondBYB22CF 2020 6

BeyondBYB22CFAP 2020 69

BeyondBYB22CFEB 2020 34

BeyondBYB22DF 2020 3

BeyondBYB22DFEB 2020 13

Production Dates : FEB 27, 2019 - MAY 23, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2017-2019 Coachmen Crossfit CFB22CF, CFB22CFEB, CFB22CFEBCA, CFB22D, CFB22DFRB

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Since inception of the Class B recreational vehicles listed to an engineering change notice record which indicates the beginning of installation of the circuit interrupter.

CrossFit	CFB22CF	2018	66
CrossFit	CFB22CF	2019	81
CrossFit	CFB22CFEB	2018	6
CrossFit	CFB22CFEB	2019	96
CrossFit	CFB22CFEBCA	2019	4
CrossFit	CFB22D	2017	9
CrossFit	CFB22D	2018	2
CrossFit	CFB22DF	2018	99
CrossFit	CFB22DF	2019	52
CrossFit	CFB22DFEB	2018	1
CrossFit	CFB22DFEB	2019	50

Production Dates : JAN 06, 2017 - FEB 22, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 3 : 2016-2020 Coachmen Galleria GAB24AM, GAB24AM4X4, GAB24DM, GAB24FLM, GAB24FLM4X4, GAB24QM, GAB24QM4X4, GAB24RTM, GAB24SDM, GAB24SQM, GAB24STM, GAB24TDM, GAB24TM, GAB24TM4X4, GABTQM, GAB24TTM

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Since inception of the Class B recreational vehicles listed to an engineering change notice record which indicates the beginning of installation of the circuit interrupter.

Galleria	GAB24AM	2019	12
Galleria	GAB24AM	2020	3
Galleria	GAB24AM4X4	2019	1
Galleria	GAB24AM4X4	2020	1
Galleria	GAB24DM	2017	6
Galleria	GAB24DM	2018	6
Galleria	GAB24FLM	2018	45
Galleria	GAB24FLM	2019	70
Galleria	GAB24FLM	2020	3
Galleria	GAB24FLM4X4	2019	11
Galleria	GAB24FLM4X4	2020	1
Galleria	GAB24QM	2017	41
Galleria	GAB24QM	2018	92
Galleria	GAB24QM	2019	69
Galleria	GAB24QM	2020	9
Galleria	GAB24QM4X4	2019	6
Galleria	GAB24RTM	2017	18
Galleria	GAB24SDM	2017	5
Galleria	GAB24SQM	2016	41
Galleria	GAB24SQM	2017	66
Galleria	GAB24STM	2016	38
Galleria	GAB24STM	2017	4
Galleria	GAB24TDM	2017	7
Galleria	GAB24TM	2017	50
Galleria	GAB24TM	2018	95
Galleria	GAB24TM	2019	60
Galleria	GAB24TM	2020	3
Galleria	GAB24TM4X4	2018	1
Galleria	GAB24TM4X4	2019	12
Galleria	GAB24TQM	2017	8
Galleria	GAB24TTM	2016	47
Galleria	GAB24TTM	2017	5
Grand Total			1427

Production Dates : FEB 04, 2016 - APR 15, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

**Description of Defect :**

Description of the Defect : The awning may deploy while the vehicle is in transit.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the awning deploys while the vehicle is in transit, it may cause property damage, personal injury, or lead to a crash.

Description of the Cause : The awning is bypassing the safety protocol in the electronic CANbus system and operating without request.

Identification of Any Warning that can Occur : None

**Involved Components :**

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

On July 29, 2020, Forest River's Coachmen Class B Van Division was made aware of an awning that caused property damage to the Van due to an awning extending without command to do so while the vehicle was in transit. The same day, Forest River's Office of Corporate Compliance and the manufacturing plant began an investigation. The week of August 5, 2020 and to August 12, 2020, OCC and the manufacturing division met with suppliers and tried to duplicate the concern, which was unsuccessful.

On August 14, 2020, OCC made the Corporate Safety Committee aware, the committee motioned to install a circuit interrupter so the awning may not bypass the CANbus safety protocols without request.

## Description of Remedy :

Description of Remedy Program : Coachmen will provide all parts and labor free of charge to the consumer to install the circuit interrupter. A Coachmen Dealer or Service Center will need to perform the remedy.

What is the Coachmen Customer Service Phone Number? (574) 825-6310

How Remedy Component Differs from Recalled Component : The circuit interrupter will be installed whereas prior there was not a circuit interrupter.

Identify How/When Recall Condition was Corrected in Production : On 5.23.2019, manufacturing began installing a circuit interrupter.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 23, 2020 - SEP 23, 2020

Planned Owner Notification Date : SEP 23, 2020 - SEP 23, 2020

\* NR - Not Reported