

# Part 573 Safety Recall Report

# 20V-477

**Manufacturer Name :** Forest River, Inc.**Submission Date :** OCT 16, 2020**NHTSA Recall No. :** 20V-477**Manufacturer Recall No. :** 51-1206**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 412

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2020-2021 Forest River Inc. Forester FRC2401BSD, FR2401QSD

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : As per Daimler Vans USA, LLC - Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter vehicles (VS30, Platform 907) produced from October 31, 2018 to May 6, 2020. Vehicles outside of the scope of the population were delivered with a routing and mounting of the front seat wiring harness according to specifications. Daimler provided affected VINs to Forest River Inc.

|          |            |      |    |
|----------|------------|------|----|
| Forester | FRC2401BSD | 2020 | 11 |
| Forester | FRC2401BSD | 2021 | 29 |
| Forester | FRC2401QSD | 2020 | 19 |
| Forester | FRC2401QSD | 2021 | 5  |

Production Dates : SEP 23, 2019 - JUL 11, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2020-2021 Coachmen Galleria GAB24AM, GAB24AM4X4, GAB24FLM, GAB24FLM4X4, GAB24QM, GAB24QM4X4, GAB24TM, GAB24TM4X4

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : As per Daimler Vans USA, LLC - Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter vehicles (VS30, Platform 907) produced from October 31, 2018 to May 6, 2020. Vehicles outside of the scope of the population were delivered with a routing and mounting of the front seat wiring harness according to specifications. Daimler provided affected VINs to Forest River Inc.

|          |             |      |    |
|----------|-------------|------|----|
| Galleria | GAB24AM     | 2020 | 14 |
| Galleria | GAB24AM     | 2021 | 18 |
| Galleria | GAB24AM4X4  | 2020 | 1  |
| Galleria | GAB24AM4X4  | 2021 | 9  |
| Galleria | GAB24FLM    | 2020 | 13 |
| Galleria | GAB24FLM    | 2021 | 10 |
| Galleria | GAB24FLM4X4 | 2020 | 3  |
| Galleria | GAB24FLM4X4 | 2021 | 11 |
| Galleria | GAB24QM     | 2020 | 5  |
| Galleria | GAB24QM     | 2021 | 13 |
| Galleria | GAB24QM4X4  | 2020 | 3  |
| Galleria | GAB24QM4X4  | 2021 | 6  |
| Galleria | GAB24TM     | 2020 | 8  |
| Galleria | GAB24TM     | 2021 | 8  |
| Galleria | GAB24TM4X4  | 2020 | 3  |
| Galleria | GAB24TM4X4  | 2021 | 5  |

Production Dates : JUL 25, 2019 - JUL 24, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 3 : 2020-2021 Forest River Inc. Sunseeker SSC2400BSD, SSC2400QSD  
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
Body Style : OTHER  
Power Train : NR

Descriptive Information : As per Daimler Vans USA, LLC - Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter vehicles (VS30, Platform 907) produced from October 31, 2018 to May 6, 2020. Vehicles outside of the scope of the population were delivered with a routing and mounting of the front seat wiring harness according to specifications. Daimler provided affected VINs to Forest River Inc.

|           |            |      |    |
|-----------|------------|------|----|
| Sunseeker | SSC2400BSD | 2020 | 20 |
| Sunseeker | SSC2400BSD | 2021 | 29 |
| Sunseeker | SSC2400QSD | 2020 | 18 |
| Sunseeker | SSC2400QSD | 2021 | 3  |

Production Dates : SEP 30, 2019 - JUN 22, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2021-2021 Coachmen Prism PRC24FS  
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
Body Style : OTHER  
Power Train : NR

Descriptive Information : As per Daimler Vans USA, LLC - Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter vehicles (VS30, Platform 907) produced from October 31, 2018 to May 6, 2020. Vehicles outside of the scope of the population were delivered with a routing and mounting of the front seat wiring harness according to specifications. Daimler provided affected VINs to Forest River Inc.

|       |         |      |   |
|-------|---------|------|---|
| Prism | PRC24FS | 2021 | 2 |
|-------|---------|------|---|

Production Dates : OCT 28, 2019 - JUN 23, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2020-2021 Forest River Inc. Isata ISC24FWM, ISC24RWM

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

|                           |       |          |      |    |
|---------------------------|-------|----------|------|----|
| Descriptive Information : | Isata | ISC24FWM | 2020 | 33 |
|                           | Isata | ISC24FWM | 2021 | 49 |
|                           | Isata | ISC24RWM | 2020 | 10 |
|                           | Isata | ISC24RWM | 2021 | 9  |

Production Dates : JUL 26, 2019 - JUL 07, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : Daimler Vans USA, LLC (DVUSA) is recalling certain 2019 Mercedes-Benz and Freightliner Spinter vans (platform 970 (VS30)), equipped with swivel seats. The wiring harnesses for the front seats may have been routed incorrectly and could become jammed and damaged in the swivel seat frames.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If electric cables in the wiring harness become jammed and damaged in the swivel-seat frame, the operation of the side airbag within the seat could be adversely affected which could cause the side airbag to deploy inadvertently or not deploy as designed in the event of a crash, increasing the risk of injury to vehicle occupants. If electric cables in the wiring harness become jammed and damaged in the swivel-seat frame, the operation of the side airbag within the seat could be adversely affected which could cause the side airbag to deploy inadvertently or not deploy as designed in the event of a crash, increasing the risk of injury to vehicle occupants.

Description of the Cause : The vehicles were produced with a routing and mounting of the front seat wiring harness outside of specifications. Specifically, a cable at issue is potentially not securely in place as expected.

Identification of Any Warning that can Occur : If the wiring to the side airbag is adversely affected, the SRS indicator lamp will illuminate and remain active until the condition is repaired.

## Involved Components :

Component Name 1 : Front seat wiring harness

Component Description : Electric lines to supply and control electric functions in the front seats

Component Part Number : No general PNR available. Wiring harness is vehicle specific.

Component Name 2 : Clip

Component Description : Clip for wiring harness mounting

Component Part Number : A 000 995 6790

Component Name 3 : Cable tie

Component Description : Cable tie for wiring harness mounting

Component Part Number : A 002 997 2490

## Supplier Identification :

### Component Manufacturer

Name : Daimler Vans USA, LLC

Address : One Mercedes-Benz Drive  
Sandy Springs GEORGIA 30328

Country : United States

## Chronology :

As per Daimler Vans USA, LLC. The Chronology has too many characters for this section. Please find the Chronology attached Forest River received notification of a recall from Daimler Vans USA, LLC. On 8/14//2020, Forest River filed a pass through recall. On 9/14/2020 Forest River received a revised scope of affected vehicles from Daimler. Filed amendment on NHTSA Portal and Trans Canada. New US population 409, Canada 4  
On 10/13/2020 Forest River received a revised scope of affected vehicles from Daimler. Filed amendment on NHTSA Portal and Trans Canada. New US population 412, Canada 25

## Description of Remedy :

Description of Remedy Program : DVUSA will notify owners, and an authorized Mercedes-Benz or Freightliner Sprinter dealer will inspect the wire harness routing for both front seats and will repair the wiring and add clips or cable ties as needed, free of charge. An authorized Mercedes-Benz or Freightliner Sprinter dealer will inspect the installation of the seat wiring harness (left/right) of the front seats and will add clips or cable ties, as needed, to ensure that the course routing is according to specification.

What is the DVUSA Customer Service Phone Number? Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS3DREHSIK.

How Remedy Component Differs from Recalled Component : An authorized Mercedes-Benz or Freightliner Sprinter dealer will inspect the installation of the seat wiring harness (left/right) of the front seats and will add clips or cable ties, as needed, to ensure that the course routing is according to specification.

Component Name 1 : Front seat wiring harness Component Description : Electric lines to supply and control electric functions in the front seats Component Part Number : No general PNR available. Wiring harness is vehicle specific.

Component Name 2 : Clip Component Description : Clip for wiring harness mounting Component Part Number : A 000 995 6790

Component Name 3 : Cable tie Component Description : Cable tie for wiring harness mounting Component Part Number : A 002 997 2490

Identify How/When Recall Condition was Corrected in Production : The condition was corrected in production in November 2019, including vehicles that remained within the plant.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 23, 2020 - SEP 23, 2020

Planned Owner Notification Date : SEP 23, 2020 - SEP 23, 2020

\* NR - Not Reported