

Part 573 Safety Recall Report

20V-444

Manufacturer Name : Thor Motor Coach**Submission Date :** JUL 29, 2020**NHTSA Recall No. :** 20V-444**Manufacturer Recall No. :** RC000200**Manufacturer Information :**

Manufacturer Name : Thor Motor Coach

Address : PO Box 1486

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Population :

Number of potentially involved : 463

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2021 Thor Motor Coach Daybreak

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : -Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter vehicles (VS30, Platform 907) produced by Mercedes-Benz from October 31, 2018 to May 6, 2020. Vehicles outside of the scope of the population were delivered with a routing and mounting of the front seat wiring harness according to specifications. 8 Daybreak units are affected.

Production Dates : MAY 09, 2019 -JUL 16, 2020**VIN Range 1 :** Begin : W1X8E33Y0KN075469 End : WDAPF4CDXKN061092 Not sequential

Vehicle 2 : 2020-2021 Thor Motor Coach Four Winds

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : -Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter vehicles (VS30, Platform 907) produced by Mercedes-Benz from October 31, 2018 to May 6, 2020. Vehicles outside of the scope of the population were delivered with a routing and mounting of the front seat wiring harness according to specifications. -20 Four Winds units are affected.

Production Dates : MAY 09, 2019 -JUL 16, 2020

Vehicle 3 : 2020-2020 Thor Motor Coach Gemini

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : -Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter vehicles (VS30, Platform 907) produced by Mercedes-Benz from October 31, 2018 to May 6, 2020. Vehicles outside of the scope of the population were delivered with a routing and mounting of the front seat wiring harness according to specifications.
-7 Gemini units are affected.

Production Dates : MAY 09, 2019 - JUL 16, 2020

Vehicle 4 : 2020-2021 Thor Motor Coach Quantum

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

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-50 Quantum units are affected.

Production Dates : MAY 09, 2019 - JUL 16, 2020

Vehicle 5 : 2020-2021 Thor Motor Coach Delano

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : -Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter vehicles (VS30, Platform 907) produced by Mercedes-Benz from October 31, 2018 to May 6, 2020. Vehicles outside of the scope of the population were delivered with a routing and mounting of the front seat wiring harness according to specifications.
-192 Delano units are affected.

Production Dates : MAY 09, 2019 - JUL 16, 2020

Vehicle 6 : 2020-2021 Thor Motor Coach Tiburon

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : -Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter vehicles (VS30, Platform 907) produced by Mercedes-Benz from October 31, 2018 to May 6, 2020. Vehicles outside of the scope of the population were delivered with a routing and mounting of the front seat wiring harness according to specifications.
-70 Tiburon units are affected.

Production Dates : MAY 09, 2019 - JUL 16, 2020

Vehicle 7 : 2020-2020 Thor Motor Coach Chateau Citation

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : -Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter vehicles (VS30, Platform 907) produced by Mercedes-Benz from October 31, 2018 to May 6, 2020. Vehicles outside of the scope of the population were delivered with a routing and mounting of the front seat wiring harness according to specifications.
-18 Chateau Citation units are affected.

Production Dates : MAY 09, 2019 - JUL 16, 2020

Vehicle 8 : 2020-2020 Thor Motor Coach Compass

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

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-6 Compass units are affected.

Production Dates : MAY 09, 2019 - JUL 16, 2020

Vehicle 9 : 2020-2021 Thor Motor Coach Chateau

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

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-12 Chateau units are affected.

Production Dates : MAY 09, 2019 - JUL 16, 2020

Vehicle 10 : 2020-2020 Thor Motor Coach Siesta

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

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-15 Siesta units are affected.

Production Dates : MAY 09, 2019 - JUL 16, 2020

Vehicle 11 : 2020-2021 Thor Motor Coach Freedom Elite

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

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-42 Freedom Elite units are affected.

Production Dates : MAY 09, 2019 - JUL 16, 2020

Vehicle 12 : 2020-2020 Thor Motor Coach Synergy
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style :
Power Train : NR

Descriptive Information : -Based on the identification of a production error and analysis of the production information, the affected population was determined to be Sprinter vehicles (VS30, Platform 907) produced by Mercedes-Benz from October 31, 2018 to May 6, 2020. Vehicles outside of the scope of the population were delivered with a routing and mounting of the front seat wiring harness according to specifications.
-23 Synergy units are affected.

Production Dates : MAY 09, 2019 - JUL 16, 2020

Description of Defect :

Description of the Defect : Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain Sprinter vehicles from platform 907 (VS30) that are equipped with front swivel-seats, the electric cables in the seat wiring harness could become jammed and damaged in the swivel-seat frame.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If electric cables in the wiring harness become jammed and damaged in the swivel-seat frame, the operation of the side airbag within the seat could be adversely affected which could cause the side airbag to deploy inadvertently or not deploy as designed in the event of a crash, increasing the risk of injury to vehicle occupants.

Description of the Cause : The vehicles produced with a routing and mounting of the front seat wiring harness outside of the specifications. Specifically, a cable at issue is potentially not securely in place as expected.

Identification of Any Warning that can Occur : If the wiring to the side airbag is adversely affected, the SRS indicator lamp will illuminate and remain active until the condition is repaired.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Daimler Vans USA, LLC
Address : One Mercedes-Benz Drive
Sandy Springs GEORGIA 30328
Country : United States

Chronology :

- Mercedes-Benz's chronology has been attached as it was too many characters for the recall portal comment box.
- July 23, 2020 – TMC was made aware of this upcoming recall and reached out to MB for more information.
- July 24, 2020 – MB provided TMC an affected units scope and information regarding the recall.
- July 28, 2020 – TMC completed scope analysis to submit separate notice to NHTSA.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz dealer will inspect the installation of the seat wiring harness (left/right) of the front seats and will add clips or cable ties, as needed, to ensure that the course routing is according to specification.

Daimler Vans does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the vehicle's New Vehicle Limited Warranty.

How Remedy Component Differs from Recalled Component : An authorized Mercedes-Benz dealer will inspect the installation of the seat wiring harness (left/right) of the front seats and will add clips or cable ties, as needed, to ensure that the course routing is according to specification.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected in production by February 2020, including vehicles that remained within the plant.

Recall Schedule :

Description of Recall Schedule : Mercedes-Benz does not yet have parts available for this recall. Thor Motor Coach will be forwarding their notifications to assist in providing remedy instructions once they are released. This recall is being issued to allow owners & dealer to find recall information based upon the final stage manufacturer's name in the event of a search. Mercedes-Benz has

issued a recall (NHTSA #20V322) and their recall will satisfy the regulatory notification requirements for both owners and dealers. Mercedes-Benz will be reporting response rates for their recall and Thor Motor Coach will not be duplicating this reporting.

Planned Dealer Notification Date : SEP 29, 2020 - SEP 29, 2020

Planned Owner Notification Date : SEP 29, 2020 - SEP 29, 2020

* NR - Not Reported