

Part 573 Safety Recall Report

20V-427

Manufacturer Name : Daimler Vans USA, LLC**Submission Date :** JUL 27, 2020**NHTSA Recall No. :** 20V-427**Manufacturer Recall No. :** VS3FAHRBA**Manufacturer Information :****Population :**

Manufacturer Name : Daimler Vans USA, LLC

Number of potentially involved : 4

Address : One Mercedes-Benz Drive
Sandy Springs GA 30328

Estimated percentage with defect : 100 %

Company phone : 8777628267

Vehicle Information :

Vehicle 1 : 2019-2019 MERCEDES BENZ SPRINTER

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : NR

Descriptive Information : Based on the analysis of the production information, the affected population was determined to be Sprinter vehicles (VS30, Platform 907) produced from May 29, 2018 to December 20, 2018, which did not yet receive an upgraded chassis in the production plant. Vehicles outside of the scope of the determined population were delivered with chassis including an additional stabilization stage.

Production Dates : MAY 29, 2018 - DEC 20, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on low number of certain Mercedes-Benz Sprinter vehicles from platform 907 (VS30) with a permissible total weight of 3.88t, during the production start-up phase, a chassis was installed without an additional stabilization stage.

FMVSS 1 : 126 - Electronic stability control systems

FMVSS 2 : NR

Description of the Safety Risk : For the affected vehicles with a chassis without the additional stabilization stage, it cannot be completely ruled out that there could be negative effects on the driving behavior in highly dynamic driving situations. In a worst-case scenario, this could increase the risk of a crash.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : STABILIZER

Component Description : STABILIZER ON FRONT AXLE

Component Part Number : A9063232565

Component Name 2 : TORSION ROD

Component Description : TORSION ROD ON FRONT AXLE

Component Part Number : A9063201789/1889

Component Name 3 : SHOCK ABSORBER

Component Description : SHOCK ABSORBER ON REAR AXLE

Component Part Number : A9073207901

Component Name 4 : STABILIZER

Component Description : STABILIZER ON REAR AXLE

Component Part Number : A9073205000

Component Name 5 : TORSION ROD

Component Description : TORSION ROD ON REAR AXLE

Component Part Number : A9073203600

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

Country : NR

Chronology :

PLEASE SEE ATTACHED DOCUMENT

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz or Freightliner Sprinter dealer will upgrade the chassis of the affected vehicles by replacing stabilizers on the front axle and by replacing shock absorbers and installing stabilizers on the rear axle.

Pursuant to 49 C.F.R. § 577.11 (e), Daimler Vans does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : An authorized Mercedes-Benz or Freightliner Sprinter dealer will upgrade the chassis of the affected vehicles by replacing stabilizers on the front axle and by replacing shock absorbers and installing stabilizers on the rear axle.

Identify How/When Recall Condition was Corrected in Production : With start of series production in the plant in 2018 vehicles were manufactured with a chassis including the stabilization package.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign approx. in September 2020. A copy of all communications will be provided when available.

Owners will be notified approximately one week after the recall launches to dealers.

Planned Dealer Notification Date : SEP 07, 2020 - SEP 07, 2020

Planned Owner Notification Date : SEP 14, 2020 - SEP 14, 2020

* NR - Not Reported