

Part 573 Safety Recall Report

20V-402

Manufacturer Name : Gulf Stream Coach, Inc.**Submission Date :** JUL 13, 2020**NHTSA Recall No. :** 20V-402**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :****Manufacturer Name :** Gulf Stream Coach, Inc.**Number of potentially involved :** 22**Address :** P. O. Box 1005
503 S. Oakland Avenue Nappanee IN
46550**Estimated percentage with defect :** 100 %**Company phone :** 999-999-9999**Vehicle Information :****Vehicle 1 :** 2020-2021 Gulf Stream Coach, Inc. Super-Lite Model 19RD**Vehicle Type :****Body Style :****Power Train :** NR

Descriptive Information : On certain 2020 and 2021 model year Super-Lite 19RD Travel Trailers manufactured by Gulf Stream Coach, Inc. ("Gulfstream") the clearance between the top of the axle and the bottom of the black waste water holding tank is insufficient when the trailer is loaded and the black water holding tank is filled. There are 31 units. Gulf Stream Coach identified the axle configuration error during recent engineering design audit at which time the clearance concern was identified when the black waste water holding tank is filled. Replacement(s) 4400 pound capacity single "Drop Axle" [wheel hub is offset between the horizontal centerline of the axle and the wheel hubs], will be installed on each affected trailer, replacing the 4400 pound capacity straight axle. [Horizontal centerline of the axle installed originally mounts to centerline of wheel hubs. The replacement under slung "Drop Axle" will increase the distance between the top of the axle tube and the bottom of the black waste water holding tank, correcting the clearance concern.

Production Dates : OCT 09, 2019 - JUL 07, 2020**VIN Range 1 : Begin :** 1NL1G2310L1138811 **End :** 1NL1G231XM1139871 ☒ Not sequential**Description of Noncompliance :**

Description of the Noncompliance : On certain 2020 and 2021 model year Super-Lite RD19 Travel Trailers manufactured by Gulf Stream Coach, Inc. ("Gulfstream") the clearance between the top of the axle and the bottom of the black waste water holding tank is insufficient when the trailer is loaded and the black water holding tank is filled.

FMVSS 1 : NR**FMVSS 2 :** NR

Description of the Safety Risk : While “Gulf Stream” recommends traveling with the waste water holding tanks empty, there may be occasions where this recommended practice is not possible. Due to the installed axle’s present configuration, the limited clearances between the top of the axle and the bottom of the rotocast black waste water holding tank may create abnormal wear to the holding tank at point of contact with the axle.

Description of the Cause : The incorrect 4400 pound capacity axle originally installed on this model was not configured correctly as the axle should have been an under slung drop axle providing significant clearances to the bottom of the black waste water holding tank.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Gulf Stream Coach identified the axle configuration error during recent engineering design audit at which time the clearance concern was identified when the black waste water holding tank is filled.

Description of Remedy :

Description of Remedy Program : Replacement(s) 4400 pound capacity single “Drop Axle” [wheel hub is offset between the horizontal center-line of the axle and the wheel hubs], will be installed on each affected trailer, replacing the 4400 pound capacity straight axle. [Horizontal center-line of the axle installed originally mounts to center-line of wheel hubs. The replacement under slung “Drop Axle” will increase the distance between the top of the axle tube and the bottom of the black waste water holding tank, correcting the clearance concern.

Gulf Stream has established flat rate schedule of two hours per unit to replace the single axle and will be reimbursed directly to the repair facility completing the operation. All Recall repairs will receive per authorization billing number to facilitate reimbursement by contacting the Towable Service Department at 1-800-289-8787.

Authorized Gulf Stream Dealers may opt to file the warranty repair claim online with Gulf Stream Coach, Inc.

How Remedy Component Differs from Recalled Component : Under “Identify the Remedy” the two different types of axles are described. “Drop Axle” has wheel hubs offset from center-line of the axle tube where as the Original axle “Straight Axle” has the wheel hubs centered on the center line of the axle tube.

Identify How/When Recall Condition was Corrected in Production : Immediately upon discovery of the clearance issue during the engineering audit, the subject units on hand were quarantined until the repair was identified. A replacement “drop Axle” was ordered on June 4th, received on June 26th and installed and evaluated on June 29th to correct the condition. Subsequently all affected units on hand, were held until replacement axles received and were installed.

Recall Schedule :

Description of Recall Schedule : Planned Owner and Dealer Notification Begin Date: Immediately upon the approval of the Owner/Dealer Notification Letter.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported