

# Part 573 Safety Recall Report

# 20V-398

**Manufacturer Name :** Keystone RV Company**Submission Date :** AUG 05, 2020**NHTSA Recall No. :** 20V-398**Manufacturer Recall No. :** 20-381**Manufacturer Information :**

Manufacturer Name : Keystone RV Company

Address : PO Box 2000  
2642 Hackberry Drive Goshen IN  
46527

Company phone : 574-535-2100

**Population :**

Number of potentially involved : 8,313

Estimated percentage with defect : 6 %

**Vehicle Information :**

Vehicle 1 : 2019-2020 Keystone Carbon 337, 347, 348, 357, 358, 364, 387, 403, 417

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Fifth wheel units with Furrion over the air TV antenna.  
Model Carbon 402 units.

Production Dates : OCT 03, 2018 - OCT 23, 2019

VIN Range 1 : Begin : 4YDF35728KR805259 End : 4YDF35721KR805460  Not sequentialVIN Range 2 : Begin : 4YDF34726LR805000 End : 4YDF40330LR805238  Not sequentialVehicle 2 : 2019-2020 Keystone Cougar 23MLS, 24RDS, 25RES, 25RESWE, 27SGS, 29MBS,  
29RDB, 29RDBWE, 29RES, 29RES, 29RKS, 302RLS, 307RES, 30RLS, 315RLS, 32BHS,  
32DBH, 338RLK, 353SRX, 361RLW, 362RKS, 364BHL, 366RDS, 367FLS, 368MBI,  
369BHS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Fifth wheel units with Furrion over the air TV antenna  
Model Cougar 5426 units.

Production Dates : AUG 28, 2018 - OCT 02, 2019

VIN Range 1 : Begin : 4YDF36625K2506330 End : 4YDF3682XK2512038  Not sequentialVIN Range 2 : Begin : 4YDF31527L2500079 End : 4YDF36124L2504223  Not sequentialVIN Range 3 : Begin : 4YDF31520KR505856 End : 4YDF3682XKR506005  Not sequentialVIN Range 4 : Begin : 4YDF29R25KV506889 End : 4YDF27S27KV512014  Not sequentialVIN Range 5 : Begin : 4YDF29R2XLV500202 End : 4YDF27S23LV504445  Not sequentialVIN Range 6 : Begin : 4YDF25R23KC507270 End : 4YDF25R27KC511158  Not sequential

Vehicle 3 : 2019-2020 Keystone Fuzion 357, 369, 373, 410, 419, 424, 427, 429, 429, 430

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Fifth wheel units with Furrion over the air TV antenna  
Model Fuzion 1160 units.

Production Dates : SEP 07, 2018 - OCT 10, 2019

VIN Range 1 : Begin : 4YDF41937KF810496 End : 4YDF41930KF811019  Not sequential

VIN Range 2 : Begin : 4YDF42734LF810000 End : 4YDF37327LF810635  Not sequential

Vehicle 4 : 2019-2020 Keystone Impact 311, 3219, 343, 351, 359, 367, 415

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Fifth wheel units with Furrion over the air TV antenna  
Model Impact 351 units.

Production Dates : SEP 12, 2018 - OCT 08, 2019

VIN Range 1 : Begin : 4YDF36726KF815294 End : 4YDF36722KF815518  Not sequential

VIN Range 2 : Begin : 4YDF4153XLF815005 End : 4YDF41536LF815325  Not sequential

Vehicle 5 : 2019-2020 Keystone Raptor 351, 354, 356, 413, 415, 421CK, 423, 424TS, 425TS,  
426TS, 427, 428SP, 429

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Fifth wheel units with Furrion over the air TV antenna  
Model Raptor 974 units.

Production Dates : OCT 03, 2018 - OCT 09, 2019

VIN Range 1 : Begin : 4YDF41530KR800347 End : 4YDF42337KR800788  Not sequential

VIN Range 2 : Begin : 4YDF35624LR800000 End : 4YDF41339LR800531  Not sequential

## Description of Defect :

Description of the Defect : It has been decided some Furrion over the air (OTA) antenna wings are separating from the mounting base on certain fifth wheel models.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the antenna wing completely separates from the mounting base while the recreational vehicle is in transit, it could become a road hazard, potentially increasing the risk of a crash or injury.

Description of the Cause : The upper portion of the wing is separating from the mounting base.

Identification of Any Warning that can Occur : The upper part of the antenna is loose.

### Involved Components :

Component Name 1 : Furrion Omni-Directional Rooftop Antenna

Component Description : Antenna - Omni Directional - Rooftop Antenna - w/Ceiling Mount Bracket - (FAN73B7C)

Component Part Number : 613460

### Supplier Identification :

#### Component Manufacturer

Name : Furrion LLC

Address : 52567 Independence Ct  
Elkhart INDIANA 46514

Country : United States

### Chronology :

Supplemental Chronology will be provided separately.

### Description of Remedy :

Description of Remedy Program : The remedy is to replace the Furrion wing style antenna with a Winegard dome style antenna. Manufacturer Reimbursement Plan on file as of 10/25/2018. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The Winegard 360 antenna is a dome shaped design and is currently installed on new production units.

Identify How/When Recall Condition was Corrected in Production : Units were manufactured in 2018 and 2019 and all units are in service.

### Recall Schedule :

**Description of Recall Schedule :** Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

**Planned Dealer Notification Date :** AUG 31, 2020 - AUG 31, 2020

**Planned Owner Notification Date :** AUG 31, 2020 - AUG 31, 2020

\* NR - Not Reported