

Part 573 Safety Recall Report

20V-387

Manufacturer Name : Jaguar Land Rover North America, LLC**Submission Date :** JUL 02, 2020**NHTSA Recall No. :** 20V-387**Manufacturer Recall No. :** N476**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 6,211

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

Vehicle Information :

Vehicle 1 : 2013-2016 Land Rover Range Rover

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : A concern has been identified on certain 2013 to 2016 Model Year Land Rover Range Rover vehicles and certain 2014 to 2016 Model Year Land Rover Range Rover Sport vehicles where, after recall N335 was completed, customers have reported the door is unlatched when in the closed position and no indication provided of an unlatched condition. Some customers have reported that one door has opened while the vehicle was in motion.

Vehicle doors not latched in either the primary or secondary state may, during driving, open. This can increase the risk of a vehicle crash or compromise the safety of vehicle occupants.

2660 Range Rover vehicles in the United States and Federalized Territories
3551 Range Rover Sport vehicles in the United States and Federalized Territories

The number of vehicles affected was gathered by identifying all Range Rover and Range Rover Sport vehicles which received a partially complete N335 repair through analysis of the N335 data stored in Jaguar Land Rover's centrally located vehicle feedback database. The vehicle feedback database receives information from Jaguar Land Rover retailer diagnostic tools.

Production Dates : AUG 24, 2012 - MAR 13, 2015**VIN Range 1 : Begin :** SALGS2EF9DA100107 **End :** SALGS3KFXGA221923 Not sequential

Vehicle 2 : 2014-2016 Land Rover Range Rover Sport

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

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Production Dates : AUG 24, 2012 - MAR 05, 2015

VIN Range 1 : Begin : SALWR2VF7EA001164 End : SALWR2VF4FA394459 Not sequential

VIN Range 2 : Begin : SALWR2WF1EA500038 End : SALWR2VFXFA523952 Not sequential

VIN Range 3 : Begin : SALWG2WF4EA600026 End : SALWR2TF9FA620143 Not sequential

VIN Range 4 : Begin : SALWR2KF8GA522191 End : SALWR2KF6GA619695 Not sequential

Description of Defect :

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FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Vehicle doors not latched in either the primary of secondary state may, during driving, open. This can increase the risk of a vehicle crash or compromise the safety of vehicle occupants.

Description of the Cause : NR
Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : Front RH Latch Soft Close
Component Description : Front RH Latch Soft Close
Component Part Number : LR048234

Component Name 2 : Front LH Latch Soft Close
Component Description : Front LH Latch Soft Close
Component Part Number : LR048246

Component Name 3 : Rear RH Latch Soft Close
Component Description : Rear RH Latch Soft Close
Component Part Number : LR048258

Component Name 4 : Rear LH Latch Soft Close
Component Description : Rear LH Latch Soft Close
Component Part Number : LR048264

Component Name 5 : Front RH Latch
Component Description : Front RH Latch
Component Part Number : LR048236

Component Name 6 : Front LH Latch
Component Description : Front LH Latch
Component Part Number : LR048246

Component Name 7 : Rear RH Latch

Component Description : Rear RH Latch

Component Part Number : LR048260

Component Name 8 : Rear LH Latch

Component Description : Rear LH Latch

Component Part Number : LR048266

Component Name 9 : Door trim panel clip

Component Description : Door trim panel clip

Component Part Number : LR013135

Component Name 10 : Door trim panel clip

Component Description : Door trim panel clip

Component Part Number : LR036935

Component Name 11 : Door trim panel clip

Component Description : Door trim panel clip

Component Part Number : LR036935

Supplier Identification :

Component Manufacturer

Name : Brose Schließsysteme GmbH & Co.

Address : 42369 Wuppertal-Ronsdorf
Otto-Hahn-Straße 34 FOREIGN STATES

Country : Germany

Chronology :

Attachment

Description of Remedy :

Description of Remedy Program : Owners will be notified and instructed to take their vehicle to Land Rover approved repairer who will download the latest software using the latest repair procedure validated to ensure a complete repair. This software will disable the Unilatch Keyless Vehicle (KV) entry function on the vehicle.

Prior to latest software update be applied, a check of the KV mechanism will be completed to determine if the mechanism freely operates. Should free operation not be detected, the malfunctioning door latch assembly will have the cord cut to prevent the fast unlatch motor from affecting the latch pawl.

There will be no charge to owners for this repair.

Customers who have paid for a repair of this defect will be reimbursed by the Jaguar Land Rover reimbursement plan, subject to the usual terms and conditions.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Mailing of owner notification letters will occur on or before August 28, 2020. Notifications to dealers will occur on July 16, 2020

Planned Dealer Notification Date : JUL 16, 2020 - JUL 16, 2020

Planned Owner Notification Date : AUG 28, 2020 - AUG 28, 2020

* NR - Not Reported