

Part 573 Safety Recall Report**20V-382****Manufacturer Name :** Forest River, Inc.**Submission Date :** JUL 01, 2020**NHTSA Recall No. :** 20V-382**Manufacturer Recall No. :** 81-1180**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 370

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2021 Forest River Inc. Vengeance VGF351A13-81, VGF371A13-81, VGF383V16-81, VGF4007V-81

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : All products since the inception of plant 81 are affected that have the Norco Jack purchased and installed onto the LCI chassis.

Vengeance	VGF351A13-81	2020	79
Vengeance	VGF351A13-81	2021	75
Vengeance	VGF371A13-81	2020	66
Vengeance	VGF371A13-81	2021	36
Vengeance	VGF383V16-81	2020	37
Vengeance	VGF383V16-81	2021	17
Vengeance	VGF4007V-81	2020	6
Vengeance	VGF4007V-81	2021	54
Grand Total			370

Production Dates : SEP 03, 2019 - JUN 30, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The fifth-wheel landing legs may not be seated properly between the brackets which are welded to the chassis,

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the landing legs are not engaged properly this condition may allow the fifth wheel to slip down the landing leg, puncturing the floor of the vehicle, causing property damage or personal injury.

Description of the Cause : Improper spacing of the brackets in which the landing legs are installed to the chassis.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR

Country : NR

Chronology :

On Thursday, June 17, 2020, Forest Rivers Office of Corporate Compliance ("OCC") was made aware of four incidents where the fifth-wheel "sliding down" due to a concern with the landing legs and the attachment to the chassis. The same day OCC launched an investigation into the concern. OCC met with the manufacturing plant the same day. It was discovered that the landing legs are purchased separately from the chassis and Forest River manufacturing installs them to the chassis.

On June 18, 2020, OCC learned there were seven complaints of the vehicle sliding down the landing leg.

On June 24, 2020, OCC spoke with the chassis supplier and they indicated that they were separating the bracket spacing further to allow for better engagement of the landing legs.

On June 26, 2020, OCC informed the Corporate Safety Committee of the investigation.

On July 1, 2020, the Corporate Safety Committee decided to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to consumers to remedy the landing legs. An authorized Forest River Dealer or Service Center will need to perform the remedy.

What is the Forest River Customer Service Phone Number? (260)
499-2100

How Remedy Component Differs from Recalled Component : The landing legs will be properly installed which will ensure the spacing and securement is correct

Identify How/When Recall Condition was Corrected in Production : On 6/25/2020 The bracket spacing has been revised from 17 1/2" to 17 3/4" allowing for additional space to install and properly engage the landing legs to the brackets.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 10, 2020 - AUG 10, 2020

Planned Owner Notification Date : AUG 10, 2020 - AUG 10, 2020

* NR - Not Reported