

Part 573 Safety Recall Report

20V-372

Manufacturer Name : Volkswagen Group of America, Inc.**Submission Date :** JUN 24, 2020**NHTSA Recall No. :** 20V-372**Manufacturer Recall No. :** 01E7**Manufacturer Information :**

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 2

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Volkswagen Golf GTI

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : "Vehicles that are recalled may have received the incorrect Federal Certification Label. The VIN on the label does not match the VIN on the vehicle. Vehicles not recalled have received the correct Federal Certification Label.
GTI vehicle count: 2"

Production Dates : JUN 08, 2018 - JUN 08, 2018

VIN Range 1 : Begin : 3VW547AU2JM287308 End : 3VW547AU8JM287314 Not sequential**Description of Defect :**

Description of the Defect : The VIN printed on the Certification label may not match the actual VIN on the vehicle. This is a non-compliance with 49 CFR 567, Certification.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Incorrect VIN information on the label can be confusing to the customer due to the VIN on the label being inconsistent with the VIN found in other locations on the vehicle.

Description of the Cause : The assembly sequence between the public VIN label and the Federal Certification Label was not assured.

Identification of Any Warning that can Occur : none

Involved Components :

Component Name 1 : Federal Certification Label

Component Description : Federal Certification Label

Component Part Number : The Federal Certification Label has no part number

Supplier Identification :

Component Manufacturer

Name : Volkswagen de México

Address : Km. 116 Autopista México Puebla

Puebla FOREIGN STATES 72700

Country : Mexico

Chronology :

February 10, 2020: VW Group Canada was notified by the Saskatchewan Government Insurance about a potential incorrect Federal Certification Label on some Volkswagen Golf A7/GTI vehicles. Analysis started.

February 25, 2020: Topic was presented to Volkswagen de Mexico's pre-product safety committee. Request to clarify the root cause, identify other potentially affected vehicles, confirm the status of other vehicle production lines.

March 10, 2020: Topic was presented to Volkswagen de Mexico's pre-product safety committee. Responses to previous requests presented. Some more details requested(i.e. production process improvements).

April 16, 2020: Topic was presented to Volkswagen de Mexico product safety committee. The committee requested additional clarification and analysis regarding the potential effect of the label discrepancies.

June 17, 2020: Topic was discussed in joint Volkswagen AG and Volkswagen de Mexico's Product Safety Committees and the decision to recall the affected vehicles was made.

Description of Remedy :

Description of Remedy Program : A correct certification label will be installed at no cost to customers. Volkswagen will not offer a reimbursement program under this recall.

How Remedy Component Differs from Recalled Component : The remedy part (Federal Certification Label) will show the correct VIN. The Federal Certification Label has no part number.

Identify How/When Recall Condition was Corrected in Production : Production process was improved in CW 08/2020

Recall Schedule :

Description of Recall Schedule : Dealers/Owners: On or before July 31, 2020

Planned Dealer Notification Date : JUL 31, 2020 - JUL 31, 2020

Planned Owner Notification Date : JUL 31, 2020 - JUL 31, 2020

* NR - Not Reported