

# Part 573 Safety Recall Report

# 20V-371

**Manufacturer Name :** Forest River, Inc.**Submission Date :** JUN 29, 2020**NHTSA Recall No. :** 20V-371**Manufacturer Recall No. :** 51-1150**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 732

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2020-2020 Forest River Inc. Coachmen Apex APTT251RBK, APTT265RBSS, APTT279RLSS, APTT284BHSS, APTT284BHSS-W, APTT293RLDS, APTT300BHS

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

Apex APTT251RBK 2020 10 9

Apex APTT265RBSS 2020 2

Apex APTT279RLSS 2020 6 1

Apex APTT284BHSS 2020 5 3

Apex APTT284BHSS-W 2020 3 2

Apex APTT293RLDS 2020 10

Apex APTT300BHS 2020 3

Production Dates : JAN 20, 2020 - JAN 23, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2020-2020 Forest River Inc. Cedar Creek CRF29RW, CRT40CRS, CRT40CL, CRT40CFK2, CRT40CCK-W, CRT40CCK, CRF38ERD, CRF38FBD CRF38EL, CRF38EFK, CRF37MBH, CRF29RW-W, CRF35LFT,

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

CRF29RW	2020	3
CRF29RW-W	2020	1
CRF35LFT	2020	3
CRF37MBH	2020	7
CRF38EFK	2020	2
CRF38EL	2020	4
CRF38ERD	2020	1
CRF38FBD	2020	1
CRT40CCK	2020	12
CRT40CCK-W	2020	2
CRT40CFK2	2020	8
CRT40CL	2020	1
CRT40CRS	2020	1

Production Dates : JAN 21, 2020 - JAN 30, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 3 : 2020-2020 Forest River Inc. Columbus CMF297RKCW, CMF382FBC, CMF382FB, CMF298RLC, CMF377MBC,

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

CMF297RKCW	2020	1
CMF298RLC	2020	3
CMF377MBC	2020	5
CMF382FB	2020	6
CMF382FBC	2020	4

Production Dates : JAN 21, 2020 - JAN 29, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2020-2020 Forest River Inc. Flagstaff FLF524LWS-W, FLT23FBDS, FLF8529RLS, FLF8529RKSB-W, FLF8529RKSB, FLF8529IKSB, FLF8529IKSB-W, FLF8529CSB, FLF529RLKS, FLF529MBS-W, FLF529MBS, FLF529BH, FLF528RKS-W, FLF528RKS, FLF528IKWS, FLF528CKWS, FLF527BHS-W, FLF527BHS, FLF526RK, FLF526RWS

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

FLF524LWS-W	2020	1
FLF526RK	2020	4
FLF526RWS	2020	2
FLF527BHS	2020	1
FLF527BHS-W	2020	1
FLF528CKWS	2020	2
FLF528IKWS	2020	3
FLF528RKS	2020	3
FLF528RKS-W	2020	1
FLF529BH	2020	1
FLF529MBS	2020	1
FLF529MBS-W	2020	1
FLF529RLKS	2020	4
FLF8529CSB	2020	5
FLF8529IKSB	2020	1
FLF8529IKSB-W	2020	2
FLF8529RKSB	2020	2
FLF8529RKSB-W	2020	2
FLF8529RLS	2020	3
FLT23FBDS	2020	2
FLT26FKBS	2020	8
FLT26FKBS-W	2020	4
FLT26RBWS	2020	2
FLT26RBWS-W	2020	1
FLT26RKBS	2020	2
FLT26RKBS-W	2020	1
FLT27BHWS	2020	2
FLT27BHWS-W	2020	2
FLT29BHS	2020	2
FLT29RBSD	2020	7
FLT29RKSW	2020	2
FLT29RSWSD	2020	4
FLT29RSWSD-W	2020	1
FLT832BHKS	2020	4
FLT832CLSB	2020	11
FLT832CLSB-W	2020	2
FLT832FLSB	2020	3
FLT832FLSB-W	2020	1
FLT832IKSB	2020	6

Vehicle 5 : 2020-2020 Forest River Inc. Flagstaff FLT26FKBS, FLT832OKSB, FLT832IKSB, FLT832FLSB-W, FLT832FLSB, FLT832CLSB-W, FLT832CLSB, FLT832BHKS, FLT29RSWSD-W, FLT29RSWSD, FLT29RKSW, FLT29RBSD, FLT29BHS, FLT27BHWS-W, FLT27BHWS, FLT26RKBS-W, FLT26RBWS-W, FLT26RKBS, FLT26FKBS-W, FLT26RBWS,

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

Production Dates : JAN 15, 2020 - JAN 29, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 6 : 2020-2020 Forest River Inc. Flagstaff FLT832RKSB, FLTE20BHS-W, FLTE20BHS, FLTE19TH, FLTE19TH-W, FLTE19RB, FLTE19RD, FLTE19RB, FLTE19QB-W, FLTE19QB, FLTE19FD-W, FLTE19FBS-W, FLTE19FD, FLTE19BH-W, FLTE19FBS, FLTE15TB, FLTE19BH, FLTE15TBG, FLTE12RK, FLTE12SRK

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

Production Dates : JAN 15, 2020 - JAN 29, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 7 : 2020-2020 Forest River Inc. Palomino Hard Side Truck Camper HRHS-8801, HRHS-750, HRHS-690, HRHS-2910, HRHS-2901, HRHS-2902,

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

HRHS-2901	2020	2
HRHS-2902	2020	1
HRHS-2910	2020	3
HRHS-690	2020	2
HRHS-750	2020	6
HRHS-8801	2020	8

Production Dates : JAN 10, 2020 - FEB 06, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 8 : 2020-2020 Forest River Inc. Palomino PAT202RB, PAT304RKDS, PAT268BHSK, PAT260FKBS, PAT258RBSS, PAT249RBS, PAT253RLS, PAT205SS, PAT217BH

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

PAT202RB	2020	4
PAT205SS	2020	8
PAT217BH	2020	1
PAT249RBS	2020	1
PAT253RLS	2020	5
PAT258RBSS	2020	3
PAT260FKBS	2020	4
PAT268BHSK	2020	6
PAT304RKDS	2020	3

Production Dates : JAN 17, 2020 - FEB 05, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 9 : 2020-2020 Forest River Inc. Real-Lite Truck Camper RCHS-1803, RCHS-1914-W,  
RCHS-1806-W, RCHS-1805-W, RCHS-1803-W,

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

RCHS-1803 2020 1

RCHS-1803-W 2020 1

RCHS-1805-W 2020 2

RCHS-1806-W 2020 1

RCHS-1914-W 2020 1

Production Dates : JAN 15, 2020 - FEB 04, 2020

VIN Range 1 : Begin : NR

End : NR

Not sequential

Vehicle 10 : 2020-2020 Forest River Inc. Rockwood RLF2441WS, RLF8291RK-W, RLF8291RK, RLF8288SB-W, RLF8288SB, RLF2898KS-W, RLF2898KS, RLF2896MB-W, RLF2896MB, RLF2891BH, RLF2889WS-W, RLF2889WS, RLF2888WS-W, RLF2888WS, RLF2882S, RLF2881S, RLF2781WS-W, RLF2622RK-W, RLF2622RK, RLF2621WS, RLF2621WS-W,

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

RLF2441WS	2020	1
RLF2621WS	2020	5
RLF2621WS-W	2020	2
RLF2622RK	2020	3
RLF2622RK-W	2020	3
RLF2781WS-W	2020	1
RLF2881S	2020	4
RLF2882S	2020	1
RLF2888WS	2020	2
RLF2888WS-W	2020	1
RLF2889WS	2020	2
RLF2889WS-W	2020	1
RLF2891BH	2020	5
RLF2896MB	2020	2
RLF2896MB-W	2020	2
RLF2898KS	2020	5
RLF2898KS-W	2020	1
RLF8288SB	2020	4
RLF8288SB-W	2020	1
RLF8291RK	2020	3
RLF8291RK-W	2020	1
RLF8298KS	2020	2
RLF8298KS-W	2020	2
RLF8299SB	2020	11
RLF8299SB-W	2020	2
RLT2304DS	2020	2
RLT2304DS-W	2020	2
RLT2606WS	2020	8
RLT2606WS-W	2020	1
RLT2608BS	2020	33
RLT2608BS-W	2020	8
RLT2612WS	2020	1
RLT2612WS-W	2020	1
RLT2614BS	2020	4
RLT2706WS	2020	4
RLT2706WS-W	2020	1
RLT2902SW	2020	6
RLT2902SW-W	2020	1

Vehicle 11 : 2020-2020 Forest River Inc. Rockwood RLF8298KS, RLT2911BS, RLT2906RSD-W, RLT2906RSD, RLT2902SW-W, RLT2902SW, RLT2706WS-W, RLT2706WS, RLT2614BS, RLT2612WS, RLT2612WS-W, RLT2608BS-W, RLT2608BS, RLT2606WS-W, RLT2304DS, RLT2606WS, RLT2304DS-W, RLF8299SB-W, RLF8298KS-W, RLF8299SB,

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

Production Dates : JAN 15, 2020 - JAN 29, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 12 : 2020-2020 Forest River Inc. Rockwood RLT2911BS-W, RLTG19BH, RLTG16BH-W, RLTG16BH, RLTG15TB-W, RLTG15TB, RLTG12SRK-W, RLTG12SRK, RLTG12RK-W, RLTG12RK, RLT8335SB, RLT8335SB-W, RLT8332SB-W, RLT8332SB, RLT8329SB-W, RLT8329SB, RLT8328SB, RLT8327SB, RLT8324SB-W, RLT2912BSD, RLT8324SB,

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

Production Dates : JAN 15, 2020 - JAN 29, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 13 : 2020-2020 Forest River Inc. Rockwood RLTG19BHG, RLTG20BHS-W, RLTG20BHS, RLTG19TH-W, RLTG19TH, RLTG19RD-W, RLTG19RD, RLTG19RB-W, RLTG19QB-W, RLTG19QB, RLTG19FD-W, RLTG19FD, RLTG19FBS-W, RLTG19BH-W, RLTG19FBS,

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

Production Dates : JAN 15, 2020 - JAN 29, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential



Vehicle 14 : 2020-2020 Forest River Inc. Palomino Soft Side Truck Camper SZSS-500, SZSS-1251, SZSS-1240, SZSS-1200,

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

SZSS-1200 2020 2

SZSS-1240 2020 2

SZSS-1251 2020 2

SZSS-500 2020 1

Production Dates : JAN 21, 2020 - JAN 27, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 15 : 2020-2020 Forest River Inc. Sunseeker SSC2400BSD

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were identified by cross-referencing Lippert Components, Inc. (LCI) shipping records with Forest River manufacturing plants production records Vehicles within the recall scope were built using LCI-supplied windows manufactured during a specific period during which LCI used an adhesive that exhibited poor adhesion on these components. LCI Recall 20E039

SSC2400BSD 2020 3

Production Dates : JAN 15, 2020 - JAN 21, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : In certain Lippert Components, Inc. 3000 Series frameless windows, there is a potential poor adhesive bond between the hinge extrusion and the latch extrusion to the glass.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the adhesion bond fails where the glass meets the hinge frame, the window glass could potentially detach. If the window glass detaches especially in transit the risk of a crash, property damage, death or injury could occur.

Description of the Cause : LCI introduced a new bonding adhesive system on one window production line

on 01/06/2020 and after noticing inconsistency in the results we reverted back to the original adhesive system on 01/23/2020.

Identification of Any Warning that can Occur : None

## Involved Components :

Component Name 1 : NR  
Component Description : NR  
Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : Lippert Components Inc  
Address : 3501 CR 6  
Elkhart INDIANA 46514  
Country : United States

## Chronology :

On 1/14/2020 Lippert Components Inc. (LCI) found a potential issue with adhesive on the windows.  
On 3/17/2020 Forest River, Inc. was notified by Lippert Components Inc. (LCI) of a Technical Service Bulletin regarding the 3000 Series Frameless Windows which may be affected by an adhesive bonding issue. LCI stated that the glass could come loose from the bonding. Forest River's Office of Corporate Compliance (OCC) began working with LCI and Forest River's Manufacturing plants that were involved to determine the scope of units affected.  
On 3/20/2020 Forest River's Recall Committee was made aware of the Pass Through TSB  
On 6/22/2020 During a review of NHTSA's weekly recall alert email, we found that Thor Motor Coach and Keystone RV had filed a recall regarding this TSB. OCC immediately reached out to LCI to gather data and found that on 6/19/2020 LCI filed a 573 20E039 regarding the 3000 Series Frameless Windows.

On 6/24/2020 Forest River filed a Pass Through Recall

On 6/29/2020 Our Manufacturing plant Apex advised that certain models should be removed due to these models not having the affected 3000 series window installed on them.

## Description of Remedy :

Description of Remedy Program : Forest River will provide all inspections, parts and labor free of charge to the consumer. An authorized Forest River Dealer or Service Center will need to perform the inspection of the adhesive and/or replacement of affected window.

### ContactPhone

Rockwood & Flagstaff Customer Service (574) 642-8943

Cedar Creek Customer Service (260) 593-4000

Sunseeker Customer Service (574) 206-7600

Coachmen Apex, Apex Nano Customer Service (574) 358-0401

Palomino Customer Service (269) 432-3246

Columbus Customer Service (574) 821-1487

Lippert Customer Service (574) 537-8900

How Remedy Component Differs from Recalled Component : The recalled component was built with suspect adhesive; the remedy components were not built with the suspect adhesive product.

Identify How/When Recall Condition was Corrected in Production : LCI changed back to temperature/humidity cure adhesive on 01/28/2020. LCI implemented improved controls for temperature and humidity operating parameters on 02/05/2020.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 03, 2020 - AUG 03, 2020

Planned Owner Notification Date : AUG 03, 2020 - AUG 03, 2020

\* NR - Not Reported