

# Part 573 Safety Recall Report

# 20V-367

**Manufacturer Name :** Newell Coach Corp.

**Submission Date :** JUN 23, 2020

**NHTSA Recall No. :** 20V-367

**Manufacturer Recall No. :** Recall 124



## Manufacturer Information :

**Manufacturer Name :** Newell Coach Corp.

**Address :** 3900 North Main Street

Miami OK 74354

**Company phone :** 918-542-3344

## Population :

**Number of potentially involved :** 42

**Estimated percentage with defect :** 95 %

## Vehicle Information :

**Vehicle 1 :** 2020-2021 Newell Coach P50

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** DIESEL

**Descriptive Information :** New dash model starting with coach 1665 to present. Old dash version did not require this cover. 42 coaches have been delivered with the new model dash.

**Production Dates :** JUN 18, 2019 - JUN 16, 2020

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** Decorative column cover can be knocked loose by drivers foot while exiting the drivers seat.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** A loose cover could become lodged under the brake pedal limiting the pedal's stroke.

**Description of the Cause :** Inadequate means of fastening. The industrial Velcro can not sufficiently hold cover in place when hit with blunt force.

**Identification of Any Warning that can Occur :** None

## Involved Components :

Component Name 1 : Decorative column cover

Component Description : Naugahyde covered wooden half circle which Velcro's to the kick panels on either side of the steering column.

Component Part Number : N/A

## Supplier Identification :

### Component Manufacturer

Name : Newell Coach

Address : 3900 North Main St.  
Miami OKLAHOMA 74354

Country : United States

## Chronology :

We have had no reports or incidents from coach owners. On 6/2/20 a service technician found a loose cover during routine maintenance. We inspected other coaches for two weeks and found two additional covers to be loose.

## Description of Remedy :

Description of Remedy Program : We request that the owners remove and discard the decorative column cover. Newell will install a Naugahyde apron during the next scheduled service appointment at Newell at no cost, or the owner can contact Newell to make arrangements for a qualified service center in the field. Newell will supply the necessary parts and pay the service center or reimburse the owner.

How Remedy Component Differs from Recalled Component : The decorative column cover is a Naugahyde covered wooden half circle located at the base of the steering column. It attaches with Velcro to the kick panels on either side of the steering column. It will be replaced with a Naugahyde apron that fastens to the column with push fasteners eliminating the ability to be dislodged with blunt force.

Identify How/When Recall Condition was Corrected in Production : The corrective action was created and implemented on 6/16/2020. All coaches in production as well as all coaches in our service center have been inspected and corrected as of 6/17/2020. This means the first coach to come off the production line with the new apron will be coach 1708 therefore, all subsequent coaches will have the apron.

**Recall Schedule :**

Description of Recall Schedule : NR

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : JUL 13, 2020 - AUG 17, 2020

\* NR - Not Reported