

# Part 573 Safety Recall Report

# 20V-366

**Manufacturer Name :** Ford Motor Company**Submission Date :** JUN 23, 2020**NHTSA Recall No. :** 20V-366**Manufacturer Recall No. :** 20C12**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

**Population :**

Number of potentially involved : 2,620

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2020-2020 Ford Expedition

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

**Descriptive Information :** Ford's team reviewed supplier process and maintenance records to determine the population of affected parts. The Ford process is capable of tracing the affected seats to specific vehicles.

Vehicles not included in the recall did not receive seats that were built during the suspect production window.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

1977 Expedition vehicles are affected

Production Dates : FEB 26, 2020 - MAR 18, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2020-2020 Lincoln Navigator  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : NR

**Descriptive Information :** Ford's team reviewed supplier process and maintenance records to determine the population of affected parts. The Ford process is capable of tracing the affected seats to specific vehicles.

Vehicles not included in the recall did not receive seats that were built during the suspect production window.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

643 Navigator vehicles are affected

**Production Dates :** FEB 27, 2020 - MAR 16, 2020

**VIN Range 1 : Begin :** NR **End :** NR

Not sequential

## Description of Noncompliance :

**Description of the Noncompliance :** The attachment bracket for the second-row driver side headrest may not have been sufficiently welded to the seat frame.

**FMVSS 1 :** 202 - Head restraints

**FMVSS 2 :** NR

**Description of the Safety Risk :** A seatback with an improperly welded headrest bracket may have reduced strength and may not adequately restrain an occupant in a crash, increasing the risk of injury.

**Description of the Cause :** The bracket that attaches the second-row driver side headrest to the seatback may not have been fully welded to the seatback frame during the welding process at the supplier. The supplier introduced an incorrect assembly fixture during tooling repair on the headrest bracket welding fixture, which allowed the bracket to be positioned incorrectly to the seatback frame. This can result in subsequent lack of weld penetration between the headrest bracket and the seat frame.

**Identification of Any Warning that can Occur :** An improperly welded headrest bracket may result in looseness of the second-row driver side headrest.

## Involved Components :

Component Name 1 : Expedition Left Hand Second Row Seat Frame

Component Description : Frame Assembly Rear Seat

Component Part Number : JL1B-78613A11-AP

Component Name 2 : Expedition Left Hand Second Row Seat Frame

Component Description : Frame Assembly Rear Seat

Component Part Number : LL1B-78613A11-AA

Component Name 3 : Expedition Left Hand Second Row Seat Frame

Component Description : Frame Assembly Rear Seat

Component Part Number : LL1B-78613A11-BA

Component Name 4 : Navigator Left Hand Second Row Seat Frame

Component Description : Frame Assembly Rear Seat

Component Part Number : JL7B-78613A11-BR

## Supplier Identification :

### Component Manufacturer

Name : Magna

Address : 30020 Cabot Dr.

Novi MICHIGAN 48377

Country : United States

## Chronology :

Chronology is provided as an attachment

## Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have seat structure inspected and replaced if required. There will be no charge for this service.

Ford is excluding reimbursement for costs because the original warranty program would provide for a free repair for this concern.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs from Recalled Component : Suspect parts may contain a quality concern where the head rest attachment bracket may not have sufficient welding to the seat frame.

Identify How/When Recall Condition was Corrected in Production : The supplier's suspect welding fixture was corrected for production.

## Recall Schedule :

Description of Recall Schedule : Notification to dealers is expected to occur on June 24, 2020. Mailing of owner notification letters is expected to begin July 6, 2020 and is expected to be completed by July 10, 2020.

Planned Dealer Notification Date : JUN 24, 2020 - JUN 24, 2020

Planned Owner Notification Date : JUL 06, 2020 - JUL 10, 2020

\* NR - Not Reported