



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

20V337

Manufacturer Name: Jayco, Inc.

Submission Date: May 05, 2026

NHTSA Recall No.: 20V337

Manufacturer Recall No.: 9901508

Manufacturer Information

Population

Manufacturer Name: Jayco, Inc.

Address: 903 South Main Street
PO Box 460
Middlebury IN, 46540

Total number of potentially involved: 449

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2020-2020 Jayco Motorized
Alante, Greyhawk, Melbourne, Precept, Redhawk, Seneca, Accolade, Emblem, Esteem, Odyssey, Qwest, Vision

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jan 13, 2020 - Jan 31, 2020

Number of potentially involved:

Descriptive Information:

Please note uploaded worksheet with affected serial numbers - Scope created from LCI PO records and Jayco Production records. Still working on exact number of affected motorized products in scope.

5-5-2026 - Scope is finalized

Defect / Noncompliance Description

Description of the defect or noncompliance:

The adhesive bond between the glass and the metal hinge frame of the LCI- 3000 Series frameless windows, may fail which would then allow the glass to detach and fall out.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

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If the window glass detaches while the vehicle and/or trailer is in transit, it could become a projectile, increasing the risk of a crash, personal injury and/or property damage. Jayco is not aware of any crashes or injuries related to this condition.

Description of the cause:

: Lippert Components Inc. (LCI), changed adhesives from a Sika product to a DOW product on the 3000 Series windows produced from 1/6/2020 through 1/23/2020. Once LCI became aware of adhesion failure causing glass to fall out at RV OEM's, they immediately switched back to their Sika adhesives.

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Lippert Components (LCI)

Address: 3501 CR 6 East
Elkhart IN, 46514

Country: United States

Involved Components

Component Name 1: LCI 3000 Series frameless windows

Component Description: numerous - please see uploaded listing of windows sold to Jayco

Component Part Number: numerous - please see uploaded listing of windows sold to Jayco

Chronology

Please see uploaded document - Details too large to note in this area

Related NHTSA Recall Number:

Description of Remedy

Part 573 Safety Recall Report**20V337****Remedy Type:** Inspect, Repair**Consumer Advisories:** Do Not Drive Park Outside**Description of remedy program:**

Jayco Dealer will inspect all LCI 3000 series crank out vent and egress windows for proper adhesive bond strength where the glass meets the hinged frame. Gently tugging on the glass at the frame by hand or with a tool that will not scratch the glass. If the glass does not separate from the hinge, the bond is good. If the glass shows evidence of separation (not adhering), the glass must be replaced.

How remedy component differs from recalled component:**Identify how/when recall condition was corrected in production:****Reimbursement Plan****Recall Schedule****Description of recall schedule:**

Jayco is prepared to release recall upon receipt of assigned Recall #

Planned Dealer Notification Date: Jun 15, 2020 - Jun 15, 2020 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Jun 15, 2020 - Jun 15, 2020 Phased Recall

Date when VIN will be searchable: