

Part 573 Safety Recall Report

20V-327

Manufacturer Name : Jayco, Inc.**Submission Date :** JUN 05, 2020**NHTSA Recall No. :** 20V-327**Manufacturer Recall No. :** na**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 666

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2021 Class C motor home Qwest, Melbourne, Melbourne Prestige

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Scope created from Production records for the 2019 MB Sprinter chassis used to manufacture Class C motorhomes. List of Jayco affected motorhomes uploaded to portal.

Production Dates : FEB 22, 2019 - JUN 05, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Mercedes-Benz recall 20v180 - The Operators manual for the sprinter chassis with automatic transmission does not correctly specify certain conditions under which the automatic parking function ("Auto-P) operates. The manual describes certain functions, which would automatically engage the park position "P" if (1) the driver opens the seat belt or(2) the driver leaves the seat when the vehicle is stationary or driving at a very low speed. However, this functionality is not available in the sprinter chassis

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Should a customer rely on the Auto-P function as described in the manual, the motorhome may rollaway or movement is possible. A vehicle rollaway or movement could increase risk of crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

5-21-20 MB Recall notification letter per specific chassis VIN for recall 20v180 delivered to Jayco Compliance - Inquiry made to Jayco Chassis Administration, who reached out to MB for full VIN listing of ALL the affected 2019 Sprinter chassis delivered to Jayco Production. MB could not provide this information. Jayco researched and created scope of affected products from production records. 6-1-20 MB Recall discussed at WIRC meeting and elevated to CPAC for further review of details. 6-3-20 CPAC reviewed and then elevated to Safety Steering Committee, recommending a pass through chassis recall. 6-4-20 SSC voted that a pass through chassis recall was required.

Description of Remedy :

Description of Remedy Program : An authorized MB dealer will add a supplementary booklet, at no charge, with the correct description of the Auto-P function to the MB Operators manual. The booklet is also available on line and at no charge.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Mercedes-Benz will release recall notification to current owner of

affected motorhomes - Jayco will post on website as reference to our
Dealers upon receipt of assigned recall #

Planned Dealer Notification Date : JUN 12, 2020 - JUN 12, 2020

Planned Owner Notification Date : NR - NR

* NR - Not Reported