

# Part 573 Safety Recall Report

## 20V-320

**Manufacturer Name :** Keystone RV Company**Submission Date :** JUN 01, 2020**NHTSA Recall No. :** 20V-320**Manufacturer Recall No. :** 20-379**Manufacturer Information :****Population :**

Manufacturer Name : Keystone RV Company

Number of potentially involved : 41

Address : PO Box 2000  
2642 Hackberry Drive Goshen IN  
46527

Estimated percentage with defect : 100 %

Company phone : 574-535-2100

**Vehicle Information :**

Vehicle 1 : 2020-2020 Keystone Springdale 335BHWE

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : 335BHWE model with 4400 pound axles and ST225/75R15D tires and rims.

Production Dates : NOV 01, 2019 - MAR 11, 2020

VIN Range 1 : Begin : 4YDT33524LG105133 End : 4YDT33522LG108385 ☒ Not sequential**Description of Defect :**

Description of the Defect : It has been decided that vehicles in this population have 4400 pound axles and ST255/75R15D tires and rims rather than the 5200 pound axles and ST255/75R15E tires and rims as specified on the Federal Identification Tag.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Incorrectly installed axles, tires, and rims can be unintentionally overloaded which may lead to an increased the risk of a crash.

Description of the Cause : The incorrect axles and tires were installed during production.

Identification of Any Warning : The axle size, tire size, and PSI rating on the Federal Identification Tag do not that can Occur : match the information for the axles, tires and rims.

**Involved Components :**

Component Name 1 : 4400# Axle

Component Description : Axle - 4400# - Straight - Overslung - 85/68.5 - LCI52-SB-85-68.5-NOSP-OS-L-655-7278-30PT-GAWR-4400#

Component Part Number : 427725

Component Name 2 : Tire

Component Description : Tire - Rainier - ST225/75R15 D - 2540 - 65PSI - SV - 15" x 6" - 6-5.5 - MOD - BLK - 4.25 CB

Component Part Number : 634712

Component Name 3 : Spare Tire

Component Description : Tire - Rainier - ST225/75R15 D - 2540#65PS - 15" x 6" - 6-5.5 - Alum T03 - SPLT - SKP

Component Part Number : 555203

### Supplier Identification :

#### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

### Chronology :

5/13/2020 – During a production audit it was found that incorrect axles may have been installed. Investigation opened to verify issue, scope and range.

5/27/2020 – Investigation concluded, scope and range completed. It is determined that the axles, tires and rims would need to be replaced.

**Description of Remedy :**

Description of Remedy Program : The remedy is to replace the 4400 pound axles, ST225/75R15D tires, and rims with 5200 pound axles, ST225/75R15E tires, and rims. Manufacturer Reimbursement Plan on file as of 10/25/2018. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The 4400 pound axles (keystone part number 427725 - Axle - 4400# - Straight - Overslung - 85/68.5 - LCI52-SB-85-68.5-NOSP-OS-L-655-7278-30PT-GAWR-4400#) ST225/75R15D tires, and rims (Keystone part number 634712 - Tire - Rainier - ST225/75R15 D - 2540 - 65PSI - SV - 15" x 6" - 6-5.5 - MOD - BLK - 4.25 CB) will be replaced with the properly specified axles, tires, and rims.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

**Recall Schedule :**

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : JUL 27, 2020 - JUL 27, 2020

Planned Owner Notification Date : JUL 27, 2020 - JUL 27, 2020

\* NR - Not Reported