

Part 573 Safety Recall Report

20V-304

Manufacturer Name : Forest River, Inc.

Submission Date : MAY 27, 2020

NHTSA Recall No. : 20V-304

Manufacturer Recall No. : 310-1168



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 1,140

Estimated percentage with defect : 10 %

Vehicle Information :

Vehicle 1 : 2019-2020 Coachmen Mirada and Pursuit Class A Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The manufacturing plant was able to determine the scope of vehicles by using supplier and production records when they began using a hose from a new supplier who used a different splicing method. Some of the spliced hoses were pulled into the protective covering undetected.

Mirada MDA29FW	2019	66
Mirada MDA29FW	2020	44
Mirada MDA32SS	2019	78
Mirada MDA32SS	2020	62
Mirada MDA35BHF	2019	71
Mirada MDA35BHF	2020	48
Mirada MDA35KBF	2019	17
Mirada MDA35LSF	2019	47
Mirada MDA35LSF	2020	24
Mirada MDA35OSF	2019	76
Mirada MDA35OSF	2020	93
Mirada MSA37LSF	2019	12
Mirada MSA37LSF	2020	4
Mirada MSA37RBF	2019	12
Mirada MSA37RBF	2020	12
Mirada MSA37SBF	2019	3
Mirada MSA37TBF	2019	11
Mirada MSA37TBF	2020	9
Pursuit PSA27DSPF	2019	77
Pursuit PSA27DSPF	2020	24
Pursuit PSA27XPSF	2020	78
Pursuit PSA29SSPF	2019	82
Pursuit PSA29SSPF	2020	29
Pursuit PSA31BHF	2019	47
Pursuit PSA31BHF	2020	18
Pursuit PSA31SBPF	2019	4
Pursuit PSA31TSF	2020	54
Pursuit PSA32WCPF	2019	27
Pursuit PSA32WCPF	2020	11
Grand Total		1140

Production Dates : MAY 17, 2018 - OCT 04, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The fuel line from the fuel tank to the generator may not allow the generator to draw fuel from the tank.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If fuel leaks at the splice, it may contaminate the ground or become a source of ignition. This condition could cause property damage and/or personal injury.

Description of the Cause : The fuel line from the fuel tank to the generator may have a splice.

Identification of Any Warning that can Occur : Generator will not start and will display a fuel error code.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 5/19/2020 the Manufacturing plant received a claim regarding the generator fuel line.

On 5/20/2020 Forest River's Office of Corporate Compliance was notified, and a plant visit was scheduled for 5/21/2020.

On 5/21/2020 Forest Rivers Office of Corporate Compliance met with the manufacturing plant management team. Upon reviewing warranty data. It was found that 2 claims had been received. The first claim was received on 8/2/2019 for a vehicle built on 5/15/2019. The second claim was received on 9/25/2019 for a vehicle built on 2/21/2019. Warranty then spoke with production about the two claims and the process of installation of

the fuel line was changed to increase the visibility of the hose during install to ensure there are no splices. This process was changed on 10/4/2019.
On 5/22/2020 Forest River's Corporate Recall Committee voted to Recall

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor at no charge to the consumer to inspect the fuel line for splicing, if splicing is found the fuel line will be replaced. A Forest River authorized dealer or service center will need to perform the repair.

What is the Forest River Customer Service Phone Number? (574)
825-8212

How Remedy Component Differs from Recalled Component : The replacement fuel line will be one continuous line without splicing

Identify How/When Recall Condition was Corrected in Production : The process of installation of the fuel line was changed to increase the visibility of the hose during install to ensure there are no splices. This was corrected in production the week of October 4, 2019

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 06, 2020 - JUL 06, 2020

Planned Owner Notification Date : JUL 06, 2020 - JUL 06, 2020

* NR - Not Reported