

Part 573 Safety Recall Report

20V-295

Manufacturer Name : General Motors LLC

Submission Date : JUN 22, 2020

NHTSA Recall No. : 20V-295

Manufacturer Recall No. : A202304070



Manufacturer Information :

Manufacturer Name : General Motors LLC

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093

Company phone : 586-596-1733

Population :

Number of potentially involved : 20

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Chevrolet Trailblazer

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to identify vehicles built with optional 17" sport terrain tires within the affected build window.

Vehicles built with other tire options and vehicles built outside of the affected build window are not missing information from the label.

Production Dates : FEB 12, 2020 - MAR 06, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : General Motors has decided that certain 2021 model year Chevrolet Trailblazer vehicles with optional 17" sport terrain tires fail to conform to S4.3.3 of Federal Motor Vehicle Safety Standard (FMVSS) No. 110, "Tire Selection and Rims for Motor Vehicles." The certification label on these vehicles does not provide the tire size and cold tire pressure for front and rear tires, as required.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : Because the labels do not contain this information, there exists a risk that customers may overinflate or underinflate their tires, increasing the risk of a crash.

Description of the Cause : Information for this tire option was not loaded into the label printing system for these vehicles.

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : LABEL-VEHICLE CERT

Component Description : Certification Label (Blank)

Component Part Number : 10284728

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On April 7, 2020, during a check of the label printing system configuration at GM Korea's Bupyeong plant, it was discovered that some information was not being printed on the vehicle certification labels for vehicles with optional 17" sport terrain tires. The issue was corrected in the label printing system that same day. On April 9, 2020, the issue was submitted to GM's Speak Up For Safety (SUFS) program. Vehicles still in transit were put on hold at the port of entry for correction. GM opened an investigation on April 28, 2020. On May 14, 2020 GM's Safety and Field Action Decision Authority (SFADA) decided that the condition caused a noncompliance with FMVSS 110.

Description of Remedy :

Description of Remedy Program : Customers will be provided corrected overlay labels. They may apply the labels themselves or have a dealer apply them.
Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

How Remedy Component Differs from Recalled Component : Certification overlay labels provided to owners or dealers to correct this condition will have the required tire size and cold tire pressure for the front and rear tires.

Identify How/When Recall Condition was Corrected in Production : The label printing system was corrected on April 7, 2020.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified on May 21, 2020. Owner notification is planned for July 6, 2020.

Planned Dealer Notification Date : MAY 21, 2020 - MAY 21, 2020

Planned Owner Notification Date : JUL 06, 2020 - JUL 06, 2020

* NR - Not Reported