

Part 573 Safety Recall Report

20V-280

Manufacturer Name : Mitsubishi Motors North America, Inc.

Submission Date : JUN 24, 2021

NHTSA Recall No. : 20V-280

Manufacturer Recall No. : SR-20-002



Manufacturer Information :

Population :

Manufacturer Name : Mitsubishi Motors North America, Inc.

Address : 4031 Aspen Grove Dr. Suite 650
Franklin TN 37067

Company phone : 1-888-648-7820

Number of potentially involved : 3,241

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2019-2019 Mitsubishi Outlander PHEV

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : HYBRID ELECTRIC

Descriptive Information : Only vehicles that are equipped with the suspected seat belt manufactured by the supplier between June 2019 and July 2019.

Production Dates : JUN 25, 2019 - JUL 04, 2019

VIN Range 1 : Begin : JA4J24A52KZ056515 End : JA4J24A54KZ056614 ☐ Not sequential

Vehicle 2 : 2019-2020 Mitsubishi Outlander

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Only vehicles that are equipped with the suspected seat belt manufactured by the supplier between June 2019 and July 2019.

Production Dates : JUN 24, 2019 - JAN 29, 2020

VIN Range 1 : Begin : JA4AD2A33KJ002166 End : JA4AZ3A35LZ007217 ☐ Not sequential

Description of Defect :

Description of the Defect : Due to inappropriate manufacturing process at the supplier, the guide piece (which is a component part of the second row seat belts' anchorage) for the left side seat belt was mistakenly assembled with the right side seat belt, causing seat belt restraint efficiency for vehicle occupants to decrease in the vehicle collisions, increasing the risk of injury.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If seat belt restraint efficiency decreases in a vehicle collision, vehicle occupants could potentially be at increased risk of injury.

Description of the Cause : Due to inappropriate manufacturing process at the supplier, the guide piece (which is a component part of the second row seat belts' anchorage) for the left side seat belt was mistakenly assembled with the right side seat belt.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : REAR SEAT BELT OUTER RH

Component Description : REAR SEAT BELT OUTER RH

Component Part Number : 7000D540XA

Supplier Identification :

Component Manufacturer

Name : Joyson Safety Systems Japan K.K.

Address : 2-3-14, Higashi Shinagawa
Shinagawa-ku Foreign States 140-0002

Country : Japan

Chronology :

On July 22, 2019, Mitsubishi Motors Corporation (MMC) was notified about this issue from Joyson Safety Systems Japan K.K. (JSSJ). MMC began investigating this issue.

From August 2019 to April 2020, MMC and JSSJ conducted specification tests to assess safety risk, and verified the conformity to homologation of the seat belts. MMC confirmed that the seat belt with the wrong guide piece could be jamming in specification tests. MMC determined that this would effect seat belt restraint efficiency for vehicle occupants. JSSJ also confirmed that this condition would not satisfy homologation of the seat belts.

On May 11, 2020, MMC determined that a field action was necessary in the US to address this condition, and advised Mitsubishi Motors North America, Inc. to conduct a safety recall.

Description of Remedy :

Description of Remedy Program : Owners of all affected vehicles will be notified and encouraged to bring in their vehicles for inspection. The right side seat belt on the second row seat will be inspected and if the wrong guide piece was assembled, the right side seat belt will be replaced with a correct seat belt.

How Remedy Component Differs from Recalled Component : The recalled component: REAR SEAT BELT OUTER RH (P/N: 7000D540XA) with the incorrect guide piece.
The remedy component: REAR SEAT BELT OUTER RH (P/N: 7000D540XA) with the correct guide piece.

Identify How/When Recall Condition was Corrected in Production : MMC started using the correct right side seat belt guide piece in production in July 2019.

Recall Schedule :

Description of Recall Schedule : Owner notification scheduled.

Planned Dealer Notification Date : MAY 29, 2020 - MAY 29, 2020

Planned Owner Notification Date : JUL 14, 2020 - JUN 22, 2021

* NR - Not Reported