

Part 573 Safety Recall Report

20V-275

Manufacturer Name : Heartland Recreational Vehicles, LLC**Submission Date :** MAY 14, 2020**NHTSA Recall No. :** 20V-275**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Heartland Recreational Vehicles, LLC

Number of potentially involved : 392

Address : 1001 All Pro Drive

Estimated percentage with defect : 50 %

Elkhart IN 46514

Company phone : 8772628032

Vehicle Information :

Vehicle 1 : 2020-2020 Heartland Mallard

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models that came with the bumper mount spare tire option.

Production Dates : OCT 15, 2009 - JAN 31, 2020

VIN Range 1 : Begin : 5SFNB2720LN430845 End : 5SFNB3629LN436330 Not sequential

Vehicle 2 : 2020-2020 Heartland Trail Runner

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models that came with the bumper mount spare tire option.

Production Dates : OCT 15, 2019 - NOV 14, 2019

VIN Range 1 : Begin : 5SFEB312XLE432195 End : 5SFEB3723LE432191 Not sequential

Vehicle 3 : 2020-2020 Heartland Wilderness

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models that came with the bumper mount spare tire option.

Production Dates : OCT 17, 2019 - DEC 17, 2019

VIN Range 1 : Begin : 5SFNB2520LN430458 End : 5SFNB362XLN434134 Not sequential

Vehicle 4 : 2020-2020 Heartland Prowler

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models that came with the bumper mount spare tire option.

Production Dates : OCT 21, 2019 - JAN 31, 2020

VIN Range 1 : Begin : 5SFPB2820LE431582 End : 5SFPB372XLE436666 Not sequential

Description of Defect :

Description of the Defect : The vehicles listed in the recall population have a bumper mount spare tire carrier that may be using a U-bolt for securement to the bumper that may fail.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : During travel if both spare tire carrier U-bolts break, the carrier and spare tire can become detached from the unit leading to an increased risk of personal injury and/or vehicle damage.

Description of the Cause : The U-bolts were improperly bent during manufacturing due to worn out tooling and can break at the bend.

Identification of Any Warning that can Occur : Spare tire carrier is loose.

Involved Components :

Component Name 1 : U-Bolt

Component Description : U-shaped bolt that is used to hold tire carrier to bumper

Component Part Number : BC-FXTC-B

Supplier Identification :

Component Manufacturer

Name : National Sales Company

Address : 25895 Miner Road

Elkhart INDIANA 46516

Country : United States

Chronology :

Received and email through the Thor port about National sales having U-bolt failures on their spare tire carrier. This issue was looked at on 1/14/20 and there were no claims in the system for this issue. National has had two other manufacturers reach out about having issues with the bolts. National made the decision to recall all carrier made from 10/15/2019 - 2/4/2020. I sent an email to the safety committee informing them of the scope of units that we will have affected and adding a voting button so they can respond with yes/no to vote on recalling this issue once National has filed with NHTSA. Email was sent on 2/17/2020. Safety committee voted yes to issue a recall. We were instructed to wait to file our recall until National Sales had issued the recall and informed us of their filing. Heartland RV was never notified about National Sales issuing the recall and due to the Covid pandemic our offices were closed and employees were furloughed from the end of March until 5/11/2020. After returning to the office we noticed that we had not heard anything from National sales and proceeded with filing our recall for the tire carrier.

Description of Remedy :

Description of Remedy Program :	The remedy will be to replace the existing U-bolts (BC-FXTC-B) with a new U-bolt kit (BC-UB-N20) that will be supplied by Heartland RV.
How Remedy Component Differs from Recalled Component :	The defective U-bolts (BC-FXTC-B) will be replaced with the new U-bolt kit (BC-UB-N20)
Identify How/When Recall Condition was Corrected in Production :	All units in the plants and shipping yard were placed on hold until the replacement parts were provided by National Sales. All the defective U-bolts were quarantined and replaced with the new U-bolts provided by National Sales.

Recall Schedule :

Description of Recall Schedule :	Mailing will begin once approval has been received.
Planned Dealer Notification Date :	JUL 14, 2020 - JUL 14, 2020
Planned Owner Notification Date :	JUL 14, 2020 - JUL 14, 2020

* NR - Not Reported