

Part 573 Safety Recall Report

20V-273

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : MAY 13, 2020

NHTSA Recall No. : 20V-273

Manufacturer Recall No. : 70H7



Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 3,024

Estimated percentage with defect : NR

Vehicle Information :

Vehicle 1 : 2019-2019 Audi Q3

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : "The affected vehicles have been identified through production records. Only vehicles included in the recall population may be equipped with one of the 3 affected parts. Q3 count: 3024"

The worldwide population is 14,400 vehicles. Only three (3) parts are potentially affected, therefore the estimated percentage involved in the defect is 0.02%.

Production Dates : JUN 12, 2019 - JUL 26, 2019

VIN Range 1 : Begin : WA1AECF39K1072539 **End :** WA1DECF36K1085410 Not sequential

Description of Defect :

Description of the Defect : Based on production data review, the passenger airbag score-line in the instrument panel may potentially not have been performed according to specification on three (3) vehicles worldwide.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An incorrect passenger airbag score-line in the instrument panel may impact airbag opening and inflation in case of a crash, or cause plastic parts to detach and enter the passenger compartment. This may lead to an increased risk of injury in a crash.

Description of the Cause : Due to a faulty production tracking system in case of a detected production error at the supplier, three (3) potentially faulty parts with a possibly missing passenger airbag score-line may have been delivered erroneously as OK serial

parts and therefore could be installed in customer vehicles.

Identification of Any Warning NONE
that can Occur :

Involved Components :

Component Name 1 : Instrument Panel

Component Description : Instrument Panel

Component Part Number : 83B 857 001 24A

Supplier Identification :

Component Manufacturer

Name : Samvardhana Motherson Peguform (SMP)

Address : Umbertshausener Weg 6
Neustadt FOREIGN STATES 93333

Country : Germany

Chronology :

"January 29, 2020: Supplier reported topic to responsible department at AUDI AG.

February 2020: Further research together with the supplier.

March-April 2020: Topic was reported and presented to the Audi Product Safety Committee. Additional analysis was tasked in order to identify root cause, clarify supply chain and processes. Risk analysis was performed and possibly affected production lots and vehicles were identified.

May 6, 2020: Out of an abundance of caution the Audi Product Safety Committee makes the determination of a potential safety defect and decides a worldwide recall.

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Description of Remedy :

Description of Remedy Program : The vehicle will be inspected regarding the serial number of the instrument cluster. If the vehicle is equipped with one of the three (3) potentially affected parts, the instrument cluster will be replaced. Because affected vehicles are within the warranty period, Audi will not offer a reimbursement program under this recall.

How Remedy Component Differs from Recalled Component : "Only three (3) parts are affected, and they can be clearly identified through the serial number on the part. The records for all other parts show that they have been manufactured according to specification.
Part number:
83B 857 001 24A"

Identify How/When Recall Condition was Corrected in Production : Production tracking system at the supplier has been improved.

Recall Schedule :

Description of Recall Schedule : Dealers/owners: on or before July 10, 2020

Planned Dealer Notification Date : JUL 10, 2020 - JUL 10, 2020

Planned Owner Notification Date : JUL 10, 2020 - JUL 10, 2020

* NR - Not Reported