OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-271

Manufacturer Name: Porsche Cars North America, Inc.

Submission Date: MAY 13, 2020 NHTSA Recall No.: 20V-271 Manufacturer Recall No.: ALA5



Manufacturer Information:

Manufacturer Name: Porsche Cars North America, Inc.

Address: One Porsche Drive

Atlanta GA 30354

Company phone: 1-800-767-7243

Population:

Number of potentially involved: 1,805 Estimated percentage with defect: 1 %

Vehicle Information:

Vehicle 1: 2020-2020 Porsche Cayenne

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: Affected vehicles have been identified through production records. Vehicles not

included in the recall were not equipped with parts from the affected production

period at the supplier.

Production Dates: SEP 19, 2019 - DEC 03, 2019

VIN Range 1: Begin: WP1AA2AY7LDA01921 End: WP1AA2AY6LDA03711 ✓ Not sequential

Vehicle 2: 2020-2020 Porsche Cayenne Coupe

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: Affected vehicles have been identified through production records. Vehicles not

included in the recall were not equipped with parts from the affected production

period at the supplier.

Production Dates: SEP 19, 2019 - NOV 01, 2019

VIN Range 1: Begin: WP1BA2AY0LDA47000 End: WP1BA2AY8LDA47438 ✓ Not sequential

Description of Defect:

Description of the Defect: The vehicle may leak transmission fluid due to a possibly insufficient weld on a

transmission oil pipe.

FMVSS 1: NR FMVSS 2: NR Description of the Safety Risk: If a transmission fluid leak occurs while driving, the road may become

slippery for the following traffic, which may increase the risk of a crash.

Description of the Cause: Due to a manufacturing error by the sub-supplier, the flanges of certain

gearbox (ATF) oil pipes were made from uncertified material. During the friction welding process the flange and the pipe material were fused, but a permanent connection was not created due to the wrong material of the flange.

Identification of Any Warning A loss of transmission fluid may be recognized by oil marks on the ground

that can Occur: beneath the vehicle. A Transmission Malfunction warning may illuminate.

Involved Components:

Component Name 1: ATF oil pipe

Component Description: ATF oil transfer between transmission and ATF oil cooler attached to the

transmission housing.

Component Part Number: PAB31780100

Supplier Identification:

Component Manufacturer

Name: Cohline GmbH Address: Staudter Str. 6

Montabaur FOREIGN STATES 56410

Country: Germany

Chronology:

November 2019: In the factory an improper welding connection was noticed on a single vehicle's gearbox ATF oil pipe. Subsequently, the supplier was contacted and a root cause analysis was started immediately. December 2019: The root cause determination was started with the supplier and their sub-supplier, vehicles in

production were inspected and possibly affected vehicles were identified.

January-April 2020: Testing regarding aging behavior of the part, consequences of the material deviation and risk analysis were conducted.

May 6, 2020: Out of abundance of caution, Porsche made the determination of a safety defect due to the risk of a gearbox ATF oil leakage and decided to conduct a voluntary safety recall for the affected vehicles.

Description of Remedy:

Description of Remedy Program: The production date of the affected transmission oil pipe will be inspected,

and the pipe will be replaced if necessary.

How Remedy Component Differs The remedy component is manufactured within the original design

from Recalled Component: specification.

Recalled components can be identified by the production week on the

label.

Identify How/When Recall Condition The recall condition was corrected in production beginning December 3,

was Corrected in Production: 2019.

Recall Schedule:

Description of Recall Schedule: Dealers and affected customers will be notified on or before July 10, 2020

Planned Dealer Notification Date : JUL 10, 2020 - JUL 10, 2020 Planned Owner Notification Date : JUL 10, 2020 - JUL 10, 2020

* NR - Not Reported