

Part 573 Safety Recall Report**20V-238****Manufacturer Name :** Jayco, Inc.**Submission Date :** APR 28, 2020**NHTSA Recall No. :** 20V-238**Manufacturer Recall No. :** 9901509**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : NR

Estimated percentage with defect : NR

Vehicle Information :

Vehicle 1 : 2020-2020 Travel Trailer Jay Flight SLX

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Production records of ALL 2020 Jay Flight SLX travel trailers manufactured in Idaho production facility
 4-28-20 we are still working on specific details of the affected units - ie which / how many units are in US vs CN - we are experiencing computer system issues.

Will Edit 573 when information is available

Production Dates : SEP 03, 2019 - JAN 31, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The propane branch, supply hose connection to the refrigerator, may not be tightened adequately.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Loose LP connection could increase the risk of a leak and allow propane to escape that can result in an explosion or fire.

Description of the Cause : Manufacturing Installation process variation at Idaho production facility

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

12/16/19 – Dealer reported and incident involving a fire in the refrigerator LP compartment. Production and quality informed of the incident. Incident notification initiated and sent to WIRC for evaluation.

12/20/19 to 1/6/20 – Christmas Shutdown

1/15/20 CPAC Meeting review of incident. Made an assignment to review warranty history and manufacturing standards.

1/30/20 - VP of Operations and Quality at Idaho plant. Will review the LP Connections processes.

2/3/20 – Dealer report of units involved in thermal events. Appears to be in the refrigerator LP connection area same as the previous incident. Information sent to Idaho while VP of Operations and Quality are there.

2/5/20 – Investigation includes Involvement with Appliance Supplier, LP Hose Supplier, Metallurgist, Engineering, Forensic expert and Internal Process Audits all plants.

2/27/20 – Incidents discussed at the Monthly SSC meeting. Investigations are still pending. However, data shows issue is isolated to units produced in Idaho. Units produced at all other plants are not involved.

3/23/20 – People put on Furlough due to Covid-19. Investigation and assignments affected.

3/26/20 – Topic discussed at Monthly Safety Steering Committee meeting. Waiting on testing/evaluation to complete to determine defectives.

4/23/20 – Testing and evaluations complete. Facts presented at the Monthly Safety Steering Committee meeting. Issue identified within the manufacturing process at Idaho plant. Specific date range and scope identified. Remedy proposed. Safety Steering Committee reviewed and voted “Recall for Safety”.

Description of Remedy :

- Description of Remedy Program : Jayco Dealer will conduct a bubble solution test at the refrigerator connection in conjunction with a 10-Minute LP Pressure drop test:
- ☐ No Leak Detected & No Drop in Pressure: Units that exhibit no leaks at the refrigerator connection and no drop in pressure during the 10-minute pressure drop test - NO further action required
 - ☐ Leak is Detected & Drop in Pressure: If a leak at the refrigerator connection, and a drop in pressure during the 10-minute test, conduct a bubble solution test at each appliance connections before proceeding. Contact Jayco Customer Service with testing results and guidance on repairs needed.
 - ☐ No Leak Detected & Drop in Pressure: If there were no leaks detected at the refrigerator connection, but there was a drop in pressure detected during the 10-minute test, you must conduct a bubble solution test at each appliance connections. Contact Jayco Customer Service with testing results and guidance on repairs needed.
 - ☐ Leak Detected & No Drop in Pressure: If you detected a leak at the refrigerator connection, and no drop in pressure during the 10-minute test, Contact Jayco Customer Service for guidance on repairs needed.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Jayco will release recall upon receipt of recall number and approval of Retail notification letter. -

Planned Dealer Notification Date : MAY 29, 2020 - MAY 29, 2020

Planned Owner Notification Date : MAY 29, 2020 - MAY 29, 2020

* NR - Not Reported