OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-237

Manufacturer Name: Forest River, Inc.

Submission Date: MAY 05, 2020

NHTSA Recall No.: 20V-237



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Manufacturer Recall No.: 05-1158

Number of potentially involved: 2

Address: 55470 CR 1

Estimated percentage with defect: 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2020-2020 Forest River Inc. Starcraft StarTrans P/S2 ST93036 Transit Bus

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : Power Train : NR

Descriptive Information: As per Freedman Seating Recall 20E004 - The recall population was determined by

identifying the total number of GO-ES

Foldaway Seats manufactured from When Freedman received the suspect retractor through the production date after supplier notification. These seat belts in these seats

can be easily inspected for non-conformance and replaced if necessary.

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Production Dates: MAR 27, 2020 - MAR 27, 2020

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Noncompliance:

Description of the As per Freedman Seatings Recall 20E004; The retractor incorporated in the Noncompliance: subject seats is designed to be installed into applications where the seat back can fold down, such that the retractor moves with it. This design requires the retractor to have a block out mechanism. Without the block out mechanism, the vehicle sense mechanism in the retractor would lock when the retractor is tilted as the seat is folded down. Since it also will pay in webbing as the belt length is shortened due to the folding, the seat would not be able to be brought back upright because the shortened belt would be locked. The block out mechanism prevents this locking issue by blocking out the vehicle sense locking mechanism based on how much webbing is on the spool and how much webbing has been paid out. It unblocks the vehicle sensor and resumes normal operation when a pre-set amount of webbing is extracted. The amount of webbing required to be extracted to enable normal operation of the retractor is referred to as the "block out zone." In the suspect lots of retractors, the block out zone may have not been set correctly. If this occurred, it could block the vehicle sensor and affect the proper operation of the seat belt.

FMVSS 1: 209 - Seat belt assemblies

FMVSS 2: NR

Description of the Safety Risk: The potential for the vehicle sense to not engage represent a non-compliance

to FMVSS209.

Description of the Cause: A part internal to the retractor which controls the timing of this block out

feature was potentially installed incorrectly.

Identification of Any Warning The defect can be easily identified by inspection, but a user under normal

that can Occur: course of wearing the belt would not detect it.

Involved Components:

Component Name 1: Seat Belt Retractor

Component Description: 36" width seating seat belt retractor

Component Part Number: 43705

Component Name 2: Seat Belt Retractor

Component Description: 36" width seating seat belt retractor

Component Part Number: 45467

Supplier Identification:

Component Manufacturer

Name: Freedman Seating

Address: 4545 West Augusta BLVD

Chicago ILLINOIS 60651

Country: United States

Chronology:

On 4/13/2020 Forest River received a notice of recall from Freedman Seating 20E004; regarding seat belt retractors that are not compliant to FMVSS 209.

On 4/28/2020 Forest River filed a pass through recall

Description of Remedy:

Description of Remedy Program: Freedman will notify those vehicle builders who purchased the seat and

Freedman will provide a Seat Inspection & Repair Procedure. Freedman/JSS will reimburse the cost of repairs relating to this recall, including both parts and labor, at no cost to the vehicle manufacturer or vehicle owner. Parts for this recall are anticipated to be available for shipment. Vehicle owners may contact Freedman Customer Service at 800-443-4540.

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What is the Forest River Customer Service Phone Number?

(800)-348-7440

How Remedy Component Differs The internal mechanisms in the retractor will be properly assembled. from Recalled Component:

Identify How/When Recall Condition On January 8, 2020, the seat belt supplier implemented 100% block out

was Corrected in Production: testing. On January 23, 2020, the seat manufacturer implemented retractor

inspection during seat assembly.

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

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Planned Dealer Notification Date : JUN 07, 2020 - JUN 07, 2020 Planned Owner Notification Date : JUN 07, 2020 - JUN 07, 2020

* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573