

Part 573 Safety Recall Report

20V-209

Manufacturer Name : Forest River, Inc.**Submission Date :** OCT 06, 2020**NHTSA Recall No. :** 20V-209**Manufacturer Recall No. :** 55-1154**Manufacturer Information :****Population :****Manufacturer Name :** Forest River, Inc.**Number of potentially involved :** 2**Address :** 55470 CR 1**Estimated percentage with defect :** 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440**Vehicle Information :****Vehicle 1 :** 2021-2021 Forest River Inc. Starcraft Allstar Bus ST93109**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :****Power Train :** NR

Descriptive Information : Forest River received communication from Ford regarding Recall 20S13v2.
 Population was provided.
 Ford will provide all quarterly reporting

Starcraft Bus ST93109 - 2

Production Dates : MAR 26, 2020 - MAR 27, 2020**VIN Range 1 : Begin :**

NR

End : NR☐ Not sequential

Description of Defect :

Description of the Defect : Per Ford Recall 20S13v2;
In some of the affected vehicles, the wiring harness may contact the frame and cause chafing of the wiring harness due to insufficient protection of the wiring harness. The chafing condition could affect wiring associated with the fuel, trailer tow, and anti-lock braking systems.
New vehicle Demonstration / Delivery Hold

Per Ford Recall 20S13v2;
DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers the week of April 20, 2020 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.
IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.
Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : NR

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :**Involved Components :**

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR
Country : NR

Chronology :

On 4/3/2020 Forest River's Starcraft plant received a recall notification from Ford. Recall 20S13v2.

On 4/8/2020 Forest River's Office of Corporate Compliance, along with the plant was able to identify all vehicles involved.

On 4/9/2020 Forest River filed a pass thru recall.

Ford will be responsible for providing quarterly reporting

On 10/06/2020 as a request from NHTSA, FR is updating the chronology to reflect that we have not received final remedy at this time.

Description of Remedy :

Description of Remedy Program : Ford and Forest River will notify Owners of record via first-class mail after repair instructions and parts ordering information have been provided to dealers.

What is the Forest River Customer Service Phone Number? (800)
348-7440

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 29, 2020 - MAY 29, 2020

Planned Owner Notification Date : MAY 29, 2020 - MAY 29, 2020

* NR - Not Reported