Part 573 Safety Recall Report

Manufacturer Name: Chrysler (FCA US LLC)
Submission Date: APR 09, 2020
NHTSA Recall No.: 20V-207
Manufacturer Recall No.: W24, W44

Manufacturer Information:
Manufacturer Name: Chrysler (FCA US LLC)
Address: 800 Chrysler Drive
           CIMS 482-00-91 Auburn Hills MI
           48326-2757
Company phone: 1-800-853-1403

Population:
Number of potentially involved: 37,580
Estimated percentage with defect: 100%

Vehicle Information:
Vehicle 1: 2019-2020 Ram 2500
Vehicle Type:
Body Style: PICKUP TRUCK
Power Train: NR
Descriptive Information: Some 2019-2020 MY Ram 2500 pickup trucks may have been built with a bed step which may fail in certain angular or side-load loading conditions.

The vehicle population was determined to include all vehicles built with a bed step from the beginning of 2019 MY production on October 18, 2018, through March 1, 2020, when the bed step was removed from production. Plant production records were used to identify the vehicles included in the recall.

Similar vehicles not included in the recall were not equipped with a bed step, or built after the bed step was removed from production.

The total affected vehicles for this model is 25,822.

Production Dates: OCT 18, 2018 - MAR 01, 2020
VIN Range 1: Begin: NR End: NR

The information contained in this report was submitted pursuant to 49 CFR §573
Vehicle 2: 2019-2020 Ram 3500
Vehicle Type: PICKUP TRUCK
Body Style: PICKUP TRUCK
Power Train: NR

Descriptive Information: Some 2019-2020 MY Ram 3500 pickup trucks may have been built with a bed step which may fail in certain angular or side-load loading conditions.

The vehicle population was determined to include all vehicles built with a bed step from the beginning of 2019 MY production on January 8, 2019, through March 1, 2020, when the bed step was removed from production. Plant production records were used to identify the vehicles included in the recall.

Similar vehicles not included in the recall were not equipped with a bed step, or built after the bed step was removed from production.

The total affected vehicles for this model is 11,758.

Production Dates: JAN 08, 2019 - MAR 01, 2020
VIN Range 1: Begin: NR End: NR □ Not sequential

Description of Defect:

Description of the Defect: If a sufficient side-load is applied to the bed step, its mounting bracket may fracture and cause the bed step to suddenly and unexpectedly fail while in use.

FMVSS 1: NR
FMVSS 2: NR

Description of the Safety Risk: A bed step that suddenly and unexpectedly fails while in use can increase the risk of an injury to the user.

Description of the Cause: NR

Identification of Any Warning that can Occur: None

Involved Components:

Component Name 1: Step Kit - Rear
Component Description: Rear Bed Step
Component Part Number: 82215842AC
Component Name 2: Step Kit - Rear
Component Description: Rear Bed Step
Component Part Number: 82215842AD

Supplier Identification:
Component Manufacturer
Name: Mytox Magna
Address: 251 Aviva Park
Woodbridge FOREIGN STATES L4L9C1
Country: Canada

Chronology:
• On February 26, 2020, FCA US LLC (“FCA US”) Mopar Body Engineering notified the FCA US Vehicle Safety and Regulatory Compliance (“VSRC”) organization of a potential issue with the bed step breaking when in use after a side-load is applied to the step.

• From February 27, 2020, through March 3, 2020, FCA US VSRC reviewed field data to understand the scope of the issue.

• On February 28, 2020, FCA US Mopar Body Engineering performed testing to determine bed step performance in certain side-loading conditions.

• Between February 27, 2020, and March 30, 2020, FCA US VSRC and FCA US Engineering met to review the issue, the potential safety consequence, the component test results, and understand the suspected scope of vehicles affected.

• As of March 30, 2020, FCA US identified zero CAIRs, 27 warranty claims, and zero field reports potentially related to this issue.

• As of March 30, 2020, FCA US is not aware of any accidents or injuries potentially related to this issue.

• On April 02, 2020, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.
### Description of Remedy:

| Description of Remedy Program | FCA US will conduct a voluntary safety recall to replace the bed step support brace on all sold vehicles (W24), and remove the bed step assembly from all unsold vehicles (W44). All unsold vehicles will be added to W24 when the W24 remedy launches, and W44 will be closed. |
| How Remedy Component Differs from Recalled Component | The remedy is to change the support brace to a different design or remove the bed step. Remedy Part Number 68526144AA. |
| Identify How/When Recall Condition was Corrected in Production | NR |

### Recall Schedule:

| Description of Recall Schedule | **04/09/2020: FCA US will notify dealers and begin notifying owners on or about 05/29/2020. |
| Planned Dealer Notification Date | MAY 29, 2020 - MAY 29, 2020 |
| Planned Owner Notification Date | MAY 29, 2020 - MAY 29, 2020 |

* NR - Not Reported