

Part 573 Safety Recall Report

20V-202

Manufacturer Name : Great Dane Trailers

Submission Date : SEP 29, 2020

NHTSA Recall No. : 20V-202

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Great Dane Trailers

Address : 602 E Lathrop Avenue
Savannah GA 31415

Company phone : 912-232-4471

Population :

Number of potentially involved : 58

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2020-2021 Great Dane Everest Refrigerated Van

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : An audit of our quality documentation uncovered missing/incomplete documentation for 58 Everest Refrigerated Van trailers produced in our Statesboro GA manufacturing facility. Without this documentation it is not possible to confirm proper installation of all wheel end componentry without an additional field inspection.

Production Dates : JUL 01, 2019 - MAR 20, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Great Dane LLC has decided that a defect may exist in certain model year 2020 and 2021 refrigerated van trailers manufactured in our Statesboro facility. Our records documenting the axle nut retaining clips being installed and properly seated are missing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Disengagement or omission of the axle nut retaining clips could lead to excessive wheel end play and/or result in a loss of control or a crash,

Description of the Cause : NR

Identification of Any Warning that can Occur : Excessive wheel end play, tire wear, ABS light illumination

Involved Components :

Component Name 1 : Pro-Torq Keeper

Component Description : Snap ring that retains the wheel bearing nut

Component Part Number : multi

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

02/13/2020 Trailer incident

03/16/2020 Initial contact with Great Dane that a wheel end issue had occurred (not all information provided at that time)

03/26/2020 Follow up contact with Great Dane and customer clarifying the details of the incident

03/26/2020 Information on issue forwarded to Great Dane Manufacturing/Quality groups

03/26/2020 Manufacturing/Quality groups begin investigation/audit of background documentation

04/02/2020 Manufacturing/Quality groups complete investigation/audit of background documentation

04/02/2020 Notice from Manufacturing/Quality groups that potential defect in field units may exist due to missing internal documentation to confirm condition of 58 trailers in the field

04/07/2020 Initial notice of defect filed with the NHTSA

Description of Remedy :

Description of Remedy Program : Great Dane LLC has produced a field inspection and repair procedure to address this possible defect. We will inspect suspect units to confirm the proper installation of the Pro-Torq keeper. In the event that any are found to not have the keeper installed correctly we will repair the trailer.

How Remedy Component Differs from Recalled Component : The recalled component is being recalled because the documentation of proper installation is missing. The remedy will allow us to document proper installation

Identify How/When Recall Condition was Corrected in Production : All documentation is in place and complete after March 20, 2020

Recall Schedule :

Description of Recall Schedule : We will notify customers and repair agents as soon as we are issued a recall number, and our draft customer letter is approved.

Planned Dealer Notification Date : APR 30, 2020 - APR 30, 2020

Planned Owner Notification Date : APR 30, 2020 - APR 30, 2020

* NR - Not Reported