

Part 573 Safety Recall Report

20V-169

Manufacturer Name : Thor Motor Coach**Submission Date :** MAR 19, 2020**NHTSA Recall No. :** 20V-169**Manufacturer Recall No. :** RC000187**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 25

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Vehicle Information :

Vehicle 1 : 2020-2020 Tellaro 20AT

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : -It has been discovered that on Certain model year 2020 Sequence & Tellaro Class B Vans, the booth seat belt brackets are missing, therefore, do not meet the strength requirements of FMVSS 210.

- 24 Tellaro units are affected by this recall.

Production Dates : SEP 16, 2019 - MAR 10, 2020

VIN Range 1 : Begin : 3C6URVUG0KE537058 End : 3C6URVUGXKE558970 ☒ Not sequential

Vehicle 2 : 2020-2020 Sequence 20A

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : -It has been discovered that on Certain model year 2020 Sequence & Tellaro Class B Vans, the booth seat belt brackets are missing, therefore, do not meet the strength requirements of FMVSS 210.

-1 Sequence unit is affected by this recall.

Production Dates : SEP 16, 2019 - MAR 10, 2020

VIN Range 1 : Begin : 3C6URVUG0KE537058 End : 3C6URVUGXKE558970 ☒ Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The booth seat belt brackets are missing and is a non-compliance of FMVSS 210.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the event of a crash, the seat belt anchorages could fail, which could lead to an injury.

Description of the Cause : Brackets were not installed during production.

Identification of Any Warning that can Occur : NA

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

- February 20, 2020 - Initial email indicating that a bracket for the seatbelt for the dinette seat was not installed; just bolted to the floor.
- February 25, 2020 - Compliance individuals traveled to the production facility to observe the potential vehicles involved.
- February 27, 2020 - Discussion with Engineering regarding prints of the brackets.
- Between January 27, 2020 and March 17, 2020 - meetings were conducted between Engineering, Production, and Customer Service to review the issue, confirm the potential safety consequence, understand suspect scope of vehicles affected, and implement corrective action in the production plant.
- March 17, 2020 - Safety Committee Team met to discuss the issue and determined a recall was needed as per FMVSS 210.

Description of Remedy :

Description of Remedy Program : The remedy will be to install the missing brackets. Reimbursement will be provided through the normal warranty claim process.

How Remedy Component Differs from Recalled Component : The installed brackets will meet FMVSS requirements.

Identify How/When Recall Condition was Corrected in Production : The coaches in stock will have the required bracket installed.

Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : MAY 19, 2020 - MAY 19, 2020

Planned Owner Notification Date : MAY 19, 2020 - MAY 19, 2020

* NR - Not Reported