

Part 573 Safety Recall Report

20V-154

Manufacturer Name : Bentley Motors, Inc.

Submission Date : MAR 18, 2020

NHTSA Recall No. : 20V-154

Manufacturer Recall No. : RE20/06



Manufacturer Information :

Manufacturer Name : Bentley Motors, Inc.

Address : 2200 Ferdinand Porsche Drive

Herndon VA 20171

Company phone : 1-800-777-6923

Population :

Number of potentially involved : 281

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2020 Bentley Bentayga

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Bentley has identified that the third row seat belt pillar D-loop upper anchorages may not fulfill the legal load requirements of FMVSS 210. 4 and 5 seat Bentley Bentayga are not affected.

281 vehicles are affected

Production Dates : FEB 03, 2017 - JAN 23, 2020

VIN Range 1 : Begin : SJAAC4ZV3JC017300 **End :** SJAAM4ZV2LC031379 Not sequential

Description of Noncompliance :

Description of the Noncompliance : Bentley has identified that the third row seat belt pillar D-loop upper anchorages may not fulfill the legal load requirements of FMVSS 210. This is because a change to the D-post castings by the supplier has resulted in reduced thread engagement.

FMVSS 1 : 210 - Seat belt assembly anchorages

FMVSS 2 : NR

Description of the Safety Risk : In the event of an impact crash, there is a risk that the third row rear seat belt pillar D-loops may become detached from the body structure.

Description of the Cause : A change to the D-post castings by the supplier resulted in reduced thread engagement.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

20th January 2020 Bentayga 7-seat, 3rd Row COP Seat Belt Anchorage failure
20th to 29th January 2020 Investigation of root cause and engineering solution developed.
29th January 2020 Bentayga 7-seat, 3rd Row Seat Belt Anchorage test to confirm robustness of field solution
20th February 2020 Topic presented to pre-Product Safety Committee
11th March 2020 Recall decision made by Product Safety Committee

Description of Remedy :

Description of Remedy Program : Vehicles will be returned to our authorized retailers so that the existing seat belt D-loop fixing bolt can be replaced with an improved fixing bolt. This procedure will be carried out free of charge. All vehicles are covered under manufacturer new vehicle warranty

How Remedy Component Differs from Recalled Component : The existing 14x26mm bolt (Part No. N.989.243.03) used to attach the seat belt D-loop to the body structure, will be replaced with a 14x40mm bolt (Part No. N.912.382.01). A red campaign completion mark will be added to the underside of the fuel filler door once the rework has been completed.

Identify How/When Recall Condition was Corrected in Production : The 14x40mm bolt was introduced into production on 11th Feb 2020

Recall Schedule :

Description of Recall Schedule : 6th of April - Dealer to be sent recall notice and repair instructions
27th of April - Start customer notification

Planned Dealer Notification Date : APR 06, 2020 - APR 06, 2020

Planned Owner Notification Date : APR 27, 2020 - APR 27, 2020

* NR - Not Reported