

Part 573 Safety Recall Report

20V-140

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : MAR 11, 2020

NHTSA Recall No. : 20V-140

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Number of potentially involved : 5

Address : 1001 All Pro Drive

Estimated percentage with defect : 100 %

Elkhart IN 46514

Company phone : 8772628032

Vehicle Information :

Vehicle 1 : 2020-2020 Heartland Shadow Cruiser Ultra Lite

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The Federal certification label does not have the correct GVWR or axle rating.

Production Dates : OCT 23, 2019 - OCT 24, 2019

VIN Range 1 : Begin : 5RXDB2428LN430303 **End :** 5RXDB2427LN430308 Not sequential

Description of Noncompliance :

Description of the Noncompliance : Travel Trailers do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : The owner would not know the actual weight of the unit and it could be overloaded due to incorrect axle ratings.

Description of the Cause : The information for the GVWR and axle rating were entered incorrectly into the model table for this model unit.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR
Country : NR

Chronology :

I was notified by our IT department during an Audit that they showed the information in our computer system was incorrect for the GVWR and the axle rating.

Description of Remedy :

Description of Remedy Program : The manufacture will send out replacement certification labels.

How Remedy Component Differs from Recalled Component : The weight and axle ratings will be corrected on the new certification labels.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Mailing will begin once approval is received

Planned Dealer Notification Date : MAY 11, 2020 - MAY 11, 2020

Planned Owner Notification Date : MAY 11, 2020 - MAY 11, 2020

* NR - Not Reported