

# Part 573 Safety Recall Report

# 20V-118

**Manufacturer Name :** Keystone RV Company

**Submission Date :** FEB 27, 2020

**NHTSA Recall No. :** 20V-118

**Manufacturer Recall No. :** 04/21/2020



## Manufacturer Information :

**Manufacturer Name :** Keystone RV Company

**Address :** PO Box 2000  
2642 Hackberry Drive Goshen IN  
46527

**Company phone :** 574-535-2100

## Population :

**Number of potentially involved :** 27

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2020-2020 Keystone Bullet 34RI

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The 34RI floor plan with overhead cabinets across the rear wall.

**Production Dates :** NOV 04, 2019 - JAN 20, 2020

**VIN Range 1 : Begin :** 4YDT34R29LD433231 **End :** 4YDT34R24LD434352  Not sequential

## Description of Defect :

**Description of the Defect :** It has been decided that the vehicles in the recall population did not have an egress window installed in the main living area.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If an emergency situation arises the occupants of the vehicle would not have a secondary emergency exit other than the entrance door, which could result in an increased risk of personal injury.

**Description of the Cause :** The window installed, 407947, is not an egress style window.

**Identification of Any Warning that can Occur :** There is not a secondary egress window in the living area.

## Supplier Identification :

**Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

### Chronology :

2/19/2020 – Report was made that the 34RI Bullet were being built without a secondary emergency exit in the living area. Investigation opened to determine scope and range.  
2/21/2020 – Investigation concluded and scope completed.

### Description of Remedy :

Description of Remedy Program : The remedy is to replace the existing crank open vent window with an egress window. Manufacturer Reimbursement Plan on file as of 10/25/2018. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : Part number 656875 is an egress window and is the replacement for the existing crank open vent window, part number 407947.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

### Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : APR 21, 2020 - APR 21, 2020

Planned Owner Notification Date : APR 21, 2020 - APR 21, 2020

\* NR - Not Reported