

Part 573 Safety Recall Report

20V-084

Manufacturer Name : Heartland Recreational Vehicles, LLC**Submission Date :** FEB 13, 2020**NHTSA Recall No. :** 20V-084**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Heartland Recreational Vehicles, LLC

Number of potentially involved : 487

Address : 1001 All Pro Drive

Estimated percentage with defect : 50 %

Elkhart IN 46514

Company phone : 8772628032

Vehicle Information :

Vehicle 1 : 2020-2020 Heartland Bighorn Traveler

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The population was determined by the date that this plant took over production from another facility. On 2/6/2020 a production change for the location of the smoke detector was made and all units online and still on site were corrected. The Big Horn Traveler has 134 units affected.

Production Dates : JUL 22, 2019 - JAN 29, 2020

VIN Range 1 : Begin : 5SFBG4221LE426052 End : 5SFBG4221LE436595 Not sequential

Vehicle 2 : 2020-2020 Heartland Elkridge

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The population was determined by the date that this plant took over production from another facility. On 2/6/2020 a production change for the location of the smoke detector was made and all units online and still on site were corrected. There are 124 Elkridge units affected

Production Dates : AUG 14, 2019 - JAN 28, 2020

VIN Range 1 : Begin : 5SFRG4223LE427685 End : 5SFRG4328LE436591 Not sequential

Vehicle 3 : 2020-2020 Heartland Milestone

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The population was determined by the date that this plant took over production from another facility. On 2/6/2020 a production change for the location of the smoke detector was made and all units online and still on site were corrected. There are 183

Milestone units affected.

Production Dates : AUG 12, 2019 - JAN 24, 2020

VIN Range 1 : Begin : 5SFMG3620LE426914 End : 5SFMG3621LE436254 Not sequential

Vehicle 4 : 2020-2020 Heartland Pioneer Fifth Wheel

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The population was determined by the date that this plant took over production from another facility. On 2/6/2020 a production change for the location of the smoke detector was made and all units online and still on site were corrected. There are 46 Pioneer fifth Wheel units affected.

Production Dates : OCT 23, 2019 - JAN 31, 2020

VIN Range 1 : Begin : 5SFRG3727LE432424 End : 5SFRG3721LE436615 Not sequential

Description of Defect :

Description of the Defect : The smoke detector may be located in the bedroom which is not within code requirements.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the case of a fire the smoke detector may not give adequate warning for the occupants to be able to escape the unit safely.

Description of the Cause : Installation error in production

Identification of Any Warning that can Occur : If the smoke detector is located in the bedroom it is not within code and needs to be switched with the CO2 detector located in the main body of the unit. If it is not possible to switch the smoke detector and CO2 detector then another smoke detector must be installed in the main body of the unit.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Received a letter on 2/6/2020 from the Nebraska inspectors office informing us that they had completed a spot inspection of Heartland units at a local dealership and noted the smoke detector was not in the proper location. I called the dealer in question and confirmed with them that the smoke detector and CO2 detectors had been switched when installed. We notified the plant that produces the product and a change was made for the location of the smoke detector to ensure that it was in compliance. All units were put on hold and repaired that were still at Heartland. On 2/10/2020 the Heartland safety committee held a meeting and voted to issue a recall on the placement of the smoke detector.

Description of Remedy :

Description of Remedy Program : Heartland RV will send detailed instructions out to the dealers for the inspection process to ensure that the smoke detector is located in the main body of the unit and not in a bedroom.

How Remedy Component Differs from Recalled Component : The components are correct, it was the location that is not correct.

Identify How/When Recall Condition was Corrected in Production : The defect was corrected in production on 2/6/2020. The location of the smoke detector was changed to the hallway at the stop of the stairs.

Recall Schedule :

Description of Recall Schedule : Mailing will begin once approval is received

Planned Dealer Notification Date : APR 10, 2020 - APR 10, 2020

Planned Owner Notification Date : APR 10, 2020 - APR 10, 2020

* NR - Not Reported