

# Part 573 Safety Recall Report

# 20V-082

**Manufacturer Name :** Jaguar Land Rover North America, LLC**Submission Date :** FEB 13, 2020**NHTSA Recall No. :** 20V-082**Manufacturer Recall No. :** H282**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 1

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

**Vehicle Information :**

Vehicle 1 : 2020-2020 JAGUAR I-PACE

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : One Jaguar I-PACE 2020 Model Year vehicle in the United States and Federalized Territories.

The basis of the recall population was derived from supplier data where the specific seat frame with the defect has been traced to individual vehicle VIN from SADHC2S14L1F80208 for the US market, built on April 24, 2019.

Production Dates : APR 24, 2019 - APR 24, 2019

VIN Range 1 : Begin : SADHC2S14L1F80208 End : SADHC2S14L1F80208  Not sequential**Description of Defect :**

Description of the Defect : A concern has been identified on one 2020 Model Year Jaguar I-PACE vehicle where one or more of the fasteners on the Right-Hand Front Seat frame assembly may be missing or incorrectly assembled. Where one or more seat fasteners are missing, the seat will not have sufficient structural integrity.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the event of a crash, there is an increased risk of injury to the occupants of the vehicle.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : Lear Corporation Seating Slovakia s.r.o.

Address : NR

Voderady 454 FOREIGN STATES 919 42

Country : Slovakia

**Chronology :**

A Product Safety and Compliance Committee (PSCC) investigation was opened on January 21, 2020 following a report of a right hand front seat assembly supplied to the Graz vehicle assembly plant had been built incorrectly.

The PSCC requested the Jaguar Land Rover Purchase department Supplier Technical Assistance (STA) team undertake a thorough investigation into Lear's Voderady plant manufacturing processes and controls.

On February 4, 2020 the PSCC was informed the Lear manufacturing process had been reviewed and deviations identified from the recognized and approved process. The error being that the control of fasteners in the serial product line changed but the controls were not translated into the rework areas where old level fastener identification was being used. This led to misidentification of the location of the not OK fasteners from serial production in the rework station, and the release of seats without correction being completed. Lear was requested to identify all seat frames where the escape point occurred. Lear also confirmed the required controls to ensure no further escapes had been implemented, this was verified by the Jaguar Land Rover STA function.

The investigation concluded the issue should be progressed to the Jaguar Land Rover Recall Determination Committee (RDC).

The RDC reviewed all information on February 6, 2020 and the committee determined the condition represented an unreasonable risk to safety to the occupants of the vehicle and a safety recall shall be conducted.

There have been no reported accidents, injuries or fires as a result of this concern.

**Description of Remedy :**

Description of Remedy Program : Jaguar will notify the owner, and authorized repairers will replace the Right Hand Front Seat.

The affected vehicle is covered under Jaguar's new vehicle warranty program. There will be no charge to the owner for this repair.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Distribution of owner notification letters will occur on or before April 9, 2020. Notifications to dealers will occur on February 27, 2020.

Planned Dealer Notification Date : FEB 27, 2020 - FEB 27, 2020

Planned Owner Notification Date : APR 09, 2020 - APR 09, 2020

\* NR - Not Reported