

# Part 573 Safety Recall Report

# 20V-070

**Manufacturer Name :** Forest River, Inc.**Submission Date :** FEB 20, 2020**NHTSA Recall No. :** 20V-070**Manufacturer Recall No. :** 20-1136**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 184

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2020-2020 Forest River Inc. Cedar Creek

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Purchasing Records and Production Records of when the stove was put into manufacturing and when the plant began repositioning the stove in manufacturing and stopped installing the window valance.

CRF34IK 2020 72

CRF34IK-W 2020 4

CRF36CK2 2020 55

CRF36CK2-W 2020 3

CRF38DBRK 2020 36

CRF38DBRK-W 2020 1

CRF38FBD 2020 13

TOTAL 184

Production Dates : AUG 20, 2019 - JAN 28, 2020

VIN Range 1 : Begin : NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The residential stove was installed within close proximity to the window valance, which could cause the valance to start on fire.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the valance is not removed or changed to a non-combustible material, this may lead to a fire causing property damage, death and/or injury.

Description of the Cause : The stove was installed to close to combustible material.

Identification of Any Warning None  
that can Occur :

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On February 4, 2020 a Dealer Claim was submitted indicating the residential stove placement was too close to the valance over the window.

On February 5 2020, Forest River's Corporate Quality Assurance notified Forest River's Office of Corporate Compliance (OCC) that there was a potential concern with stove installation at the plant. The same day, OCC opened an investigation in to the concern and reviewed production schedule records and purchasing records, OCC and the plant were able to determine the scope of vehicles.

On February 7, 2020, Forest River's Corporate Recall Committee voted to recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide the proper remedy instructions for removing the fabric valance and replacing it with a non-combustible valance i.e: metal or aluminum, along with how to re position the stove.

What is the Forest River Customer Service Phone Number? (260)  
593-4000

How Remedy Component Differs from Recalled Component : The new valance will be made of non-combustible material.

Identify How/When Recall Condition was Corrected in Production : This was corrected in production the week of February 2nd 2020

### Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAR 21, 2020 - MAR 21, 2020

Planned Owner Notification Date : MAR 21, 2020 - MAR 21, 2020

\* NR - Not Reported