OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-067

Manufacturer Name: Honda (American Honda Motor Co.)

NHTSA Recall No.: MAR 19, 2020
NHTSA Recall No.: 20V-067
Manufacturer Recall No.: B6T



Manufacturer Information:

Manufacturer Name: Honda (American Honda Motor Co.)

Address: 1919 Torrance Blvd.

Torrance CA 90501

Company phone: 1-888-234-2138

Population:

Number of potentially involved: 10,050 Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2020-2020 Honda Passport

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: The recall population was determined based on manufacturing records. The

manufacturing range reflects all possible vehicles that could potentially experience the problem. Similar vehicles not included in the recall were affixed with certification

labels printed with the appropriate ink. The number of affected units is 2,193.

Production Dates: NOV 26, 2019 - JAN 16, 2020

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2: 2020-2020 Honda Pilot

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: The recall population was determined based on manufacturing records. The

manufacturing range reflects all possible vehicles that could potentially experience the problem. Similar vehicles not included in the recall were affixed with certification

labels printed with the appropriate ink. The number of affected units is 7,857.

Production Dates: AUG 19, 2019 - JAN 17, 2020

Description of Defect:

Description of the Defect: The certification label was inadvertently printed with ink that may be wiped

away with a solvent. If the label information can be wiped away, the operator may not be able to refer to the Gross Axle Weight Rating (GAWR) or Gross Vehicle Weight Rating (GVWR) information. Illegible GAWR or GVWR

information could result in the vehicle becoming overloaded.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: An overloaded vehicle could increase the risk of a crash.

Description of the Cause : NR
Identification of Any Warning NR
that can Occur :

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR Country: NR

Chronology:

January 17, 2020

Routine quality checks identified that the ink printed on a certification label was smudged after it was exposed to a solvent. Investigation confirmed that an incorrect printer ribbon was installed into the Certification Label printer on December 17, 2019.

January 30, 2020

Honda determined that a defect related to motor vehicle safety existed and decided to conduct a safety recall.

As of January 30, 2020, Honda has not received any warranty claims or field reports, nor any reports of crashes or injuries related to this issue.

Description of Remedy:

Description of Remedy Program: Registered owners of all affected vehicles will be contacted by mail (and

other contact methods if available) and asked to take their vehicle to a Honda automobile dealer. The dealer will replace the certification label for free. Because the new vehicle limited warranty on all affected vehicles would have provided a free repair for the problem addressed by this recall, without any payment by the owner, reimbursement for pre-

notification repairs will not be offered.

How Remedy Component Differs Label, certification, label, certification, part number: 42763-TJZ-A003.

from Recalled Component:

Identify How/When Recall Condition NR

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: Dealer notification is expected to begin on or about February 7, 2020.

Owner notification is expected to begin on or about March 24, 2020.

Planned Dealer Notification Date : FEB 07, 2020 - NR Planned Owner Notification Date : MAR 24, 2020 - NR

* NR - Not Reported