

Part 573 Safety Recall Report

20V-035

Manufacturer Name : Mitsubishi Motors North America, Inc.

Submission Date : MAR 10, 2021

NHTSA Recall No. : 20V-035

Manufacturer Recall No. : SR-20-001



Manufacturer Information :

Population :

Manufacturer Name : Mitsubishi Motors North America, Inc.

Number of potentially involved : 18,123

Address : 4031 Aspen Grove Dr. Suite 650

Estimated percentage with defect : 1 %

Franklin TN 37067

Company phone : 1-888-648-7820

Vehicle Information :

Vehicle 1 : 1998-2000 Mitsubishi Montero

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Vehicles equipped with the Takata Non-Azide Driver air bag Inflators (NADI) manufactured between May 1995 and March 1999.

Production Dates : JUN 12, 1997 - DEC 31, 1999

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : According to Takata, NADI manufactured between May 1995 and March 1999 may absorb moisture, causing the inflators to rupture or the airbag cushion to underinflate in vehicle collisions involving airbag deployment, increasing the risk of serious injury or death.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the NADI rupture or the airbag cushion underinflates in vehicle collisions involving airbag deployment, vehicle occupants could potentially be at increased risk of serious injury or death.

Description of the Cause : MMC is currently investigating NADI in Mitsubishi vehicles.

Identification of Any Warning that can Occur : None.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Takata (TK Global LLC)

Address : 111 Peyer Court
Romeo Michigan 48065

Country : United States

Chronology :

On November 27, 2019, Mitsubishi Motors North America, Inc. (MMNA) received from Joyson Safety Systems (JSS) a copy of the DIR filed by TK Global with NHTSA regarding the subject Takata NAD Inflators.

On December 18, 2019, MMNA received an equipment query (EQ), number EQ19-002, from NHTSA regarding certain Takata NADI.

On January 14, 2020, Mitsubishi Motors Corporation (MMC) received a letter from JSS stating that “while investigation continues, the information contained in the TK Global’s defect investigation report (DIR), number 19E-080, is consistent with the current understanding of JSS regarding potential anomalies in the field performance of the subject inflators.”

On January 17, 2020, while MMC and Joyson continue to investigate NADI Inflators in the subject Mitsubishi vehicles, out of abundance of caution, MMC determined that a field action was necessary in the US, and advised MMNA to conduct a safety recall.

Description of Remedy :

Description of Remedy Program : Owners of all affected vehicles will be notified and requested to bring their vehicles into a dealership for replacement of the airbag inflator with the countermeasure part. The replacement will be performed at no charge to the vehicle owners. Owners seeking reimbursement for any expenses associated with this recall will be directed in the notification letter to contact the Mitsubishi Customer Relations Department for instructions on how to apply for a refund.

How Remedy Component Differs : Major shim design and application changes were made to improve sealing

from Recalled Component : since August 1999 at the NADI supplier. The above production fix covers all OEMs, and the applicable timing is different depending on the specification of NADI by OEM. The applicable timing for MMC production vehicles is April 1999.

Identify How/When Recall Condition was Corrected in Production : According to the 19E-080 DIR submitted by Takata, a design change and process improvement was implemented to the foil seal tape which more effectively prevented moisture ingress.

Recall Schedule :

Description of Recall Schedule : MMNA amends the Dealer Notification Date: 02-19-2021 and Customer Notification Date: 02-25-2021.

Planned Dealer Notification Date : FEB 19, 2021 - FEB 19, 2021

Planned Owner Notification Date : FEB 25, 2021 - FEB 25, 2021

* NR - Not Reported