

Part 573 Safety Recall Report

20V-014

Manufacturer Name : Triumph Motorcycles America, LTD

Submission Date : JAN 15, 2020

NHTSA Recall No. : 20V-014

Manufacturer Recall No. : SRAN 569



Manufacturer Information :

Population :

Manufacturer Name : Triumph Motorcycles America, LTD

Number of potentially involved : 1,304

Address : 100 Hartsfield Centre Parkway

Estimated percentage with defect : 1 %

Suite 200 Atlanta GA 30354

Company phone : 678-854-2010

Vehicle Information :

Vehicle 1 : 2019-2020 Triumph Speed Twin

Vehicle Type : MOTORCYCLES

Body Style :

Power Train : GAS

Descriptive Information : The recall population was based upon a review of factory records.

Production Dates : OCT 30, 2018 - DEC 13, 2019

VIN Range 1 : Begin : SMTD54HF8KT922389 End : SMTD54HF8LT993190 Not sequential

Description of Defect :

Description of the Defect : The Gear Shift Lever Linkage may become loose from the ball joint, resulting in excessive movement at the end of the shift lever. If this condition occurs, it may prevent the ability to change gear.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Inability to change gear may lead to an increased risk of a crash.

Description of the Cause : The original contaminated thread locking compound provides reduced adhesion and permitted a loosening of the ball joint.

Identification of Any Warning that can Occur : Rider may notice a deterioration in the quality of the feel of the gear change as the linkage loosens.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR
Country : NR

Chronology :

June 2019: Quality Dept. receives feedback from Warranty Dept. regarding reported cases of loose ball joint on Speed Twin models. Quality Dept. commence investigation.

Dec 2019: Quality Dept. concludes investigations.

08 Jan 2020: Triumph's Warranty Dept. briefed Triumph Recall Committee on reports of riders unable to correctly select gears due to loose ball joint on gear change linkage. Based on the information presented, the Recall Committee made a safety defect determination decision. There are no reports of accidents, injuries or fatalities related to this condition.

Description of Remedy :

Description of Remedy Program : The Gear Shift Lever Linkage may become loose from the ball joint, resulting in excessive movement at the end of the shift lever. If this condition occurs, it may prevent the ability to change gear. Owners will be instructed to bring their motorcycles to Triumph dealers to have the original locking compound removed; to be replaced by new liquid compound (applied to the threads of the gear change ball joints). This action will be carried out free of charge (parts & labour). Triumph Safety Recall Action Notice 569 refers. Pursuant to 49 CFR §577.11 (e), Triumph requests that it be exempt from providing notification of a reimbursement plan. Any pre-notification product failure would have been addressed under the manufacturer's limited warranty. Accordingly, no person would be eligible for reimbursement pursuant to §573.13.

How Remedy Component Differs from Recalled Component : No components are being replaced. Application of new liquid thread locking compound will be introduced to the ball joint threads.

Identify How/When Recall Condition was Corrected in Production : Triumph corrected the condition in production by applying the correct thread locking compound from VIN 994414 on 19/12/19.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : JAN 20, 2020 - JAN 21, 2020

Planned Owner Notification Date : JAN 27, 2020 - JAN 28, 2020

* NR - Not Reported