

# Part 573 Safety Recall Report

# 20T-018

**Manufacturer Name :** Continental Tire the Americas, LLC

**Submission Date :** NOV 10, 2020

**NHTSA Recall No. :** 20T-018

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** Continental Tire the Americas, LLC

**Address :** 1830 Macmillan Park Drive

Fort Mill SC 29707

**Company phone :** 704-583-4882

## Population :

**Number of potentially involved :** 11,728

**Estimated percentage with defect :** 1 %

## Tire Information :

**Tire Brand 1 :** See Attached list

**Tire Line :** See Attached list

**Tire Size :** See Attached list

**Descriptive Information :** Continental Tire the Americas, LLC (CTA) performed a detailed analysis of all curing data for tires produced in CTA's Mt. Vernon, Illinois plant in 2020 in order to identify potentially affected tires. CTA determined that a total of 39 tires were shipped to OEM and Replacement market customers.

**Production Dates :** JAN 01, 2020 - JAN 01, 2020

## TIN (Tire Identification Number)

Plant ID	Size code	Optional Code	Begin M Code	End M Code
NA	NA	NA	9999	9999

## Description of Defect :

**Description of the Defect :** Affected tires have an overcure condition.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Affected tires may experience a carcass break in the sidewall with sudden air loss or could develop a belt edge separation which could lead to a partial or full tread/belt loss. These conditions could increase the risk of serious injury or death.

**Description of the Cause :** The affected tires were cured for a time beyond the specification and were shipped to OEM and replacement market customers.

**Identification of Any Warning that can Occur :** Tires may experience a sudden air loss without warning while others may exhibit visible localized tread wear which may manifest as excessive vibration and/or bulging in the tread area.

**Involved Components :**

Component Name : NR

Component Description : NR

Component Part Number : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

Aug. 21, 2020: CTA learned that two tires that were received at an OEM's plant experienced rapid air loss.

Aug. 24, 2020: A CTA representative traveled to the OEM's plant to assess the situation. Initial findings indicated potential mounting damage as the cause of the failures. The two tires and rims were shipped to CTA's plant in Mt. Vernon, Illinois and then shipped to CTA's tire analysis lab for further analysis.

Sept. 11, 2020: The tire analysis revealed that both tires had an overcure condition. The Mt. Vernon plant immediately started an investigation, which included analyzing tire curing data for all tires produced in 2020. During that investigation, CTA discovered that additional tires were cured beyond specification. CTA then began efforts to determine whether tires cured beyond specification left CTA facilities.

Sept. 18, 2020: At this early point in its investigation, CTA believed that an additional 16 tires that were cured beyond specification may have left CTA's facilities. CTA's Product Integrity Committee convened and determined that the subject tires presented an unreasonable risk to safety and made the decision to initiate a recall for the 16 tires.

Sept. 28, 2020: As CTA was preparing to initiate this recall and its investigation continued, CTA learned that more than 16 tires were cured beyond specification and may have left CTA's facilities. Accordingly, CTA contacted NHTSA to detail the situation and its ongoing investigation.

Oct. 21, 2020: CTA remained in contact with NHTSA to keep them apprised of the situation and on this date, advised NHTSA that CTA had nearly finished its analysis of 2020 produced tires and would file a Defect Report within the next days.

Oct. 26, 2020: CTA completed its analysis of 2020 production and determined 39 tires were cured beyond specification and present an unreasonable risk to safety. CTA is not aware of any claims of property damage, personal injury, or death involving these tires.

## Description of Remedy :

Description of Remedy Program : CTA will conduct a safety recall campaign to replace the affected tires that have been sold, either as original equipment tires, replacement tires, or are in dealer inventories. Because CTA was able to identify the 39 defective tires by mold number, CTA will limit the replacement of affected tires by DOT and mold number. All known customers, distributors, dealers and independent outlets will receive notification of the campaign, instructions on how to identify the affected tires, corresponding DOT numbers and mold numbers, information regarding removal of the affected tires from service, and instructions on the return/disposal of affected tires. CTA will offer to reimburse the replacement cost for any customer who, prior to this campaign, replaced these tires due to the condition described above.

How Remedy Component Differs from Recalled Component : The remedy tires will be offered under the same product article numbers from DOT production weeks and mold numbers not affected by the condition.

Identify How/When Recall Condition was Corrected in Production : Improved plant procedures related to curing time and traceability.

## Recall Schedule :

Description of Recall Schedule : CTA will notify distributors, as well as all independent outlets that are authorized to replace the tires that are the subject of this recall, of their responsibilities in accordance with Section 573.6(c)(9). Distributors and outlets will be instructed to return affected tires to CTA for disposal.

Planned Dealer Notification Date : NOV 05, 2020 - NOV 20, 2020

Planned Owner Notification Date : NOV 16, 2020 - DEC 16, 2020

## Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : American Honda Motor Co., Inc

Address : 1919 Torrance Blvd.

Torrance CA 90501-2746

Country : US

Company Phone : NR

Name : General Motors, LLC.

Address : 29427 Louis Chevrolet Road  
Warren MI 48093

Country : US

Company Phone : NR

Name : Subaru of America, Inc.

Address : One Subaru Drive  
Camden NJ 08103

Country : US

Company Phone : NR

Name : Nissan North America, Inc.

Address : P.O. Box 685001  
Franklin TN 37068

Country : US

Company Phone : NR

Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road  
Auburn Hills MI 48326

Country : US

Company Phone : NR

\* NR - Not Reported