OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20T-012

Manufacturer Name: Bridgestone Americas Tire Operations,LLC

NHTSA Recall No.: 20T-012

Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Bridgestone Americas Tire Operations,

LLC

Address: 200 4th Avenue South

Nashville TN 37201

Company phone: 1-800-847-3272

Population:

Number of potentially involved: 203 Estimated percentage with defect: 100 %

Tire Information:

Tire Brand 1: Bridgestone

Tire Line: V-Steel Snow Wedge (VSW)

Tire Size: 385/95R25

Descriptive Information: The subject tire is specially designed for mobile crane applications in snow

service and may be used on highways. The subject tires may not comply with 49 CFR 571.119 S6.5. The tires are serialized and manufactured during a specific period. Bridgestone Americas Tire Operations, LLC ("BATO") is not aware of any

injuries related to this tire.

Production Dates: NOV 05, 2018 - DEC 11, 2018

TIN (Tire Identification Number)

Plant ID Size code Optional Code Begin M Code End M Code N/A N/A N/A 00 00

Tire Brand 2: Bridgestone

Tire Line: V-Steel Highway Service (VHS)

Tire Size: 445/95R25

Descriptive Information: The subject tire is specially designed for mobile crane applications and may be

used on highways. The subject tires may not comply with 49 CFR 571.119 S6.5.

These tires are serialized and manufactured during a specific period.

Bridgestone Americas Tire Operations, LLC ("BATO") is not aware of any injuries

related to this tire.

Production Dates: NOV 29, 2018 - JUN 09, 2019

TIN (Tire Identification Number)

Plant ID Size code Optional Code Begin M Code End M Code N/A N/A N/A 00 00

The information contained in this report was submitted pursuant to 49 CFR §573

Description of Noncompliance:

Description of the A limited number of tires released in the U.S. market do not include on the tire

Noncompliance: sidewall the DOT symbol, tire identification number, maximum speed,

maximum load and corresponding inflation pressure, and ply number/composition markings required by 49 CFR 571.119 S6.5. Note: The tires do contain alpha-numeric sidewall markings for both the load index and speed rating, but these markings are not displayed in the format required by 49 CFR

571.119 S6.5(d) and (e).

FMVSS 1: 119 - New pneumatic tires- other than passenger cars

FMVSS 2: NR

Description of the Safety Risk: Due to lack of required maximum speed, load and corresponding inflation

pressure information on the tire sidewall, the tires may be subject to improper installation, use or service. Improper installation or application may increase the risk of a vehicle crash. The tires comply with all FMVSS 119 performance requirements and are otherwise identical to fully marked tires

intended for public road use in the United States market.

Description of the Cause: Incorrect manual selection of product in tire production ordering system.

Identification of Any Warning N/A

that can Occur:

Involved Components:

Component Name: NR

Component Description: NR

Component Part Number: NR

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

June 8, 2020: BATO implemented a warehouse inventory hold of Bridgestone V-Steel Highway Service (size 445/95R25) tires and Bridgestone V-Steel Snow Wedge (size 385/95R25) tires in response to a discovery by Bridgestone staff in Japan of a potential suspect tire shipment to BATO.

June 12, 2020: Bridgestone staff in Japan notified BATO that tires not intended for the U.S. market may have been shipped to BATO, and the tires may not contain all required markings.

June 15 - June 22, 2020: BATO teams conducted analysis of production records, sales records and tire specifications; completed hold of potentially affected inventory at BATO-owned GCR retail locations; confirmed all subject tires met applicable performance requirements of FMVSS 119; investigated potential end user application of the subject tires and consulted with the legal team.

June 23, 2020: The investigation revealed that the subject tires may not comply with the marking requirements of 49 CFR 571.119 S6.5, and may have been installed on mobile cranes for use primarily on public roads.

Description of Remedy:

Description of Remedy Program: BATO will replace the subject tires with a comparable Bridgestone brand

or other suitable replacement at no charge to affected customers.

How Remedy Component Differs The replacement tires will contain all markings as required by S6.5 of 49 from Recalled Component: CFR 571.119.

Identify How/When Recall Condition Immediate action was taken to modify the tire ordering process to ensure was Corrected in Production: the system conversion table established the correct links for product selection. Checklists and other process check measures were developed to detect incorrect selection of tire specification by export destination country. Team re-education focused on regulatory marking requirements was conducted.

Recall Schedule:

Description of Recall Schedule: BATO will compile a list of customers who purchased the subject tires by

working with dealers to trace customer purchases by a unique serial identification number assigned to each tire. All known customers, distributors and dealers will receive notification of the recall, instructions on how to identify the subject tires, information regarding the tire removal from service, and instructions on tire return and disposal. BATO will replace the subject tires with comparable Bridgestone brand tires or other suitable replacement at no charge to the customer. BATO will offer to reimburse the replacement cost for any customer who, prior to this campaign, replaced the subject tires due to the condition described

above.

Planned Dealer Notification Date: JUL 13, 2020 - NR Planned Owner Notification Date: AUG 14, 2020 - NR

Purchaser Information:

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: NR Address: NR

NR

NI

Country: NR Company Phone: NR

^{*} NR - Not Reported