

Part 573 Safety Recall Report

20E-087

Manufacturer Name : JDM ASTAR LLC

Submission Date : FEB 01, 2021

NHTSA Recall No. : 20E-087

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : JDM ASTAR LLC

Address : 15306 Valley Blvd

City of Industry CA 91746

Company phone : 2839375

Population :

Number of potentially involved : 38,520

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : JDMASTAR

Model : T1 Headlamp Bulb

Part No. : T1 Headlamp Bulb

Size : H11,9005,9006,H4,9007,H13,9012

Function : NR

Descriptive Information : The only affected components are the T1 headlamp bulb, and was marketed as a replaceable headlight on vehicles. The recall does not include bulbs sold outside the United States.

Production Dates : JUN 08, 2018 - SEP 25, 2020

Description of Noncompliance :

Description of the Noncompliance : The H11 replaceable light source's maximum luminous flux was above the maximum limit during the first ten minutes, then falls within legal limits; there are dimensional requirements that were not met in that there are no resistive filaments; and does not conform with marking requirements.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : The maximum luminous flux was above the maximum limit, and may cause excessive brightness for the first ten minutes of use. At this time, there are no known instances of crashes or injuries caused by excessive brightness by use of this bulb.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name : Replaceable Light Source

Component Description : LED Headlamp Bulb

Component Part Number : T1-H11 T1-H13 T1-9005 T1-9006 T1-9007 T1-H4 T1-9012

Supplier Identification :**Component Manufacturer**

Name : 360 International Group, Ltd.

Address : Rm. 1902 Easey Comm. Bldg. 253-261

Hennessy Road Hong Kong Foreign States 510665

Country : China

Chronology :

September 25, 2020 - Letter was issued to JDMASTAR from NHTSA related to potential FMVSS No. 108 non-compliance regarding its H11 replaceable light source. On or about the same date, out of an abundance of caution, JDMASTAR pulled the H11 replaceable light source from its sales catalogue

On October 16, 2020 - JDMASTAR responded to NHTSA's request for information letter

On November 18, 2020 - JDMASTAR conferred with NHTSA

On November 20, 2020 - A decision by JDMASTAR was made to voluntarily recall it's H11 replaceable light source

On November 20, 2020 - Manufacturer was notified for the noncompliance of product and promised to test the compliance of other T1 replaceable light sources

On December 15, 2020 - Part 564 light source was sent to the manufacturer help them to determine the other T1 replaceable light sources

On December 18 2020- There is no update of test result from manufacturer about a month after we notified them. After couple times negotiation, they refuse to recall the other T1 replaceable light source. A decision by JDM ASTAR was made to voluntarily recall the other T1 replaceable light source for manufacturer even though the other T1 replaceable light source not tested and determined

On Jan 29 2021-We have successfully notified all customers.

Upon completion of sending the notifications, it has come to our attention that the total sold units reported downloaded from amazon was incorrect. We calculated all notifications sent in the past month. The correct total number was 38520.

We email NHTSA Specialist immediately for the issue of incorrect number.(All related documents attached with email)

Amazon FBA order does not display customers physical mailing address. But the recall notification is

guaranteed to be received by all buyers. We manually email the owner notification letter to each affected buyer and have also opened the case on amazon to request them to do it as well. All Ebay orders were notified by mail. (All record saved)

Description of Remedy :

Description of Remedy Program : JDMASTAR will send a recall notice to all purchasers of the T1 replaceable light source bulb, and allow customers to return the bulb for a full refund.

How Remedy Component Differs from Recalled Component : The component was marked as a replaceable headlight.

Identify How/When Recall Condition was Corrected in Production : Unknown. JDMASTAR is not the manufacturer. The manufacturer was contacted and made aware of the issue. JDMASTAR has ceased its sales of the T1 bulb on or around September 25, 2020. JDMASTAR will no longer sell the T1 LED headlamp bulb.

Recall Schedule :

Description of Recall Schedule : JDM ASTAR does not have dealers or disturbutors who sell the subject light bulb .

JDMASTAR will send out the notice by email or notice by mail within 60 days from the approval of the recall notices.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : JAN 04, 2021 - MAR 01, 2021

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported