#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## **20E-065**

Manufacturer Name: Horizon Global
Submission Date: SEP 09, 2020
NHTSA Recall No.: 20E-065
Manufacturer Recall No.: NR



#### **Manufacturer Information:**

Manufacturer Name: Horizon Global

Address: 47912 Halyard Drive

100 Plymouth MI 48170

Company phone: 9737871

## **Population:**

Number of potentially involved: 21,854 Estimated percentage with defect: 1 %

## **Equipment Information:**

Brand / Trade 1: Draw-Tite

Model: 4204 Pintle Hook

Part No.: 4204 Size: NR

Function: Pintle Hook

Descriptive Information: Pintle Hook w/ 2-5/16" Ball sold to aftermarket customers.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 656

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Brand / Trade 2: Draw-Tite

Model: 63010 Pintle Hook

Part No.: 63010 Size: NR

Function: Pintle Hook

Descriptive Information: Pintle Hook w/1-7/8" Ball sold in the aftermarket.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 4

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Brand / Trade 3: Reese Towpower

Model: 741161142 Pintle Hook

Part No.: 741161142

Size: NR

Function: Pintle Hook

Descriptive Information: Pintle Hook w/ 2" Ball sold in the aftermarket.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 346

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Brand / Trade 4: Draw-Tite

Model: 63011 Pintle Hook

Part No.: 63011 Size: NR

**Function: Pintle Hook** 

Descriptive Information: Pintle Hook w/2" Ball sold in the aftermarket.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 716

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Brand / Trade 5: Draw-Tite

Model: 63012 Pintle Hook

Part No.: 63012 Size: NR

**Function: Pintle Hook** 

Descriptive Information: Pintle Hook w/2-5/16" Ball sold in the aftermarket.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 2,844

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Brand / Trade 6: Reese Towpower

Model: 74115 Pintle Hook

Part No.: 74115 Size: NR

Function: Pintle Hook

Descriptive Information: Pintle Hook w/1-7/8" Ball sold in the aftermarket.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 9

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Brand / Trade 7: Reese Towpower

Model: 7411533 Pintle Hook

Part No.: 7411533

Size: NR

Function: Pintle Hook

Descriptive Information: Heavy Duty Pintle Hook w/ 1-7/8" Ball sold in the aftermarket.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 10

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Brand / Trade 8: Reese Towpower

Model: 7411542 Pintle Hook

Part No.: 7411542

Size: NR

**Function: Pintle Hook** 

Descriptive Information : Heavy Duty Pintle Hook w/ 1-7/8" Ball sold in the aftermarket.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 12

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Brand / Trade 9: Reese Towpower

Model: 74116 Pintle Hook

Part No.: 74116 Size: NR

**Function: Pintle Hook** 

Descriptive Information: Pintle Hook w/ 2" Ball sold in the aftermarket.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 5,340

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Brand / Trade 10: Reese Towpower

Model: 74117 Pintle Hook

Part No.: 74117 Size: NR

Function: Pintle Hook

Descriptive Information: Pintle Hook w/ 2-5/16" Ball sold in the aftermarket.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 5,163

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Brand / Trade 11: Reese Towpower

Model: 7411742 Pintle Hook

Part No.: 7411742

Size: NR

Function: Pintle Hook

Descriptive Information : Pintle Hook w/ 2-5/16" Ball sold in the aftermarket.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 97

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Brand / Trade 12: Reese Towpower

Model: 7411633 Pintle Hook

Part No.: 7411633

Size: NR

Function: Pintle Hook

Descriptive Information: Pintle Hook w/ 2" Ball sold in the aftermarket.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 2,911

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Brand / Trade 13: Reese Towpower

Model: 7411733 Pintle Hook

Part No.: 7411733

Size: NR

Function: Pintle Hook

Descriptive Information : Pintle Hook w/ 2-5/16" Ball sold in the aftermarket.

Affected population is based upon supplier production and shipping records,

along with Horizon Global's shipments to its customers.

Affected population for this P/N: 3,746

A total of 9,859 suspect parts (across all part numbers) from the affected production range were shipped to Horizon Global and subsequently shipped to Horizon's customers. However, because some parts are not marked with a manufacturing date code, the total recall population of 21,854 listed below (which is based upon Horizon's shipping records) is necessarily overinclusive. Suspect parts in the hands of consumers will be determined based upon date and

place of purchase.

Based upon an inspection of parts, Horizon estimates that less than 1% of the

suspect population (9,859) actually contain the defect.

Production Dates: OCT 19, 2019 - APR 30, 2020

## **Description of Defect:**

Description of the Defect: Due to a process change at the supplier in effect during the stated production

period, a pivot hole on the base component of some of these products may be out of position, resulting in less engagement between the T-latch and the base. This condition, if present, can prevent the upper moveable jaw from locking

securely in the closed position.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the T-latch engagement is sufficiently reduced, there is a risk of opening

and separation of the trailer from the towing vehicle, increasing the risk of a

crash.

Description of the Cause: Manufacturing change (location of hole) by the fabricating manufacturer.

Identification of Any Warning N/A

that can Occur:

#### **Involved Components:**

Component Name: NR
Component Description: NR
Component Part Number: NR

## **Supplier Identification:**

## **Component Manufacturer**

Name: Shanghai Jingco Machinery Co., Ltd.

Address: NO 66 SONGRI ROAD

ZHUJING TOWN JINSHAN DISTRICT SHANGHAI FOREIGN STATES 201599

Country: China

## **Chronology:**

July 30, 2020: Horizon Global received a report that the Pintle jaw on a P/N 74117 became unlatched when the jaw was closed with the safety pin installed, causing the trailer to partially separate from the towing vehicle. (The safety chains prevented a complete separation.) The incident caused minor damage to the bumper of the towing vehicle.

July 30, 2020 – August 31, 2020: Horizon Global initiated an investigation to determine the cause of the unlatching. As this issue was being investigated, Horizon received a second report on Aug 13, 2020 of a similar unlatching (with no property damage). Horizon worked closely with the supplier to evaluate the product and manufacturing process to identify the potential cause(s) of the unlatching. During the course of the investigation, it was determined that Jingco's subcontractor implemented a change to the drilling process in October 2019 that caused the drill hole to move out of position by 1.5mm. Our investigation revealed that the subcontractor reversed this change as of May 7, 2020, with the last shipment to Horizon prior to such reversal being on or about April 2020.

September 1, 2020: Based upon the findings of the investigation team, Horizon Global leadership decided to conduct this safety recall to address this issue.

There have been no reports of accidents or injuries related to this condition.

## **Description of Remedy:**

Description of Remedy Program: Horizon will coordinate with dealers and distributors to identify and notify

purchasers of the affected products. Horizon will replace affected products free of charge. For P/Ns 4204, 63010, 63011, & 63012, affected products will be confirmed by the date code marked on the product. For P/Ns 74115, 7411533, 7411542, 74116, 7411633, 741161142, 74117,

7411733, & 7411742, affected products will be identified based upon date

and place of purchase.

All of the subject products remain under the manufacturer's warranty. Therefore, pursuant to 49 CFR 577.11(e), Horizon Global requests an

exemption from the reimbursement plan requirements.

How Remedy Component Differs Replacement (remedy) parts were manufactured with the hole in the

from Recalled Component: correct location.

Identify How/When Recall Condition On May 7, 2020, the supplier reversed the process change that caused the

was Corrected in Production: issue and implemented other improvements to the drilling process.

Specifically, the drilling fixture was improved by increasing the limit block,

which ensures the correct location of the hole.

#### **Recall Schedule:**

Description of Recall Schedule: Horizon Global will work with dealers and distributors to identify and

notify known purchasers of affect products. The timing of owner

notification will depend upon receipt of owner contact information from

Horizon's distributor/retailer customers.

Planned Dealer Notification Date: SEP 21, 2020 - SEP 25, 2020 Planned Owner Notification Date: OCT 19, 2020 - OCT 23, 2020

#### **Purchaser Information:**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: NR

Address: NR

NR

Country: NR

Company Phone: NR

\* NR - Not Reported