

Part 573 Safety Recall Report

20E-060

Manufacturer Name : Chrysler (FCA US, LLC)

Submission Date : NOV 24, 2020

NHTSA Recall No. : 20E-060

Manufacturer Recall No. : W64



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 34,034

Estimated percentage with defect : 1 %

Equipment Information :

Brand / Trade 1 : Mopar

Model : Crew - Big Horn/Laramie All-Weather Floor Mat Kit 1N8 color

Part No. : 82215320AB

Size : NR

Function : NR

Descriptive Information : Some Mopar all-weather floor mat kits sold in calendar year 2018, 2019 and 2020 may allow interference between the driver all-weather floor mat and the accelerator pedal on 2019-2020 Model Year Ram 1500 vehicles with adjustable pedals.

The scope was determined by sales records of the suspect parts.

Similar floor mats not included in the recall were manufactured with a different design.

The total affected parts for this part number is 2,641.

Production Dates : NOV 01, 2017 - FEB 01, 2020

Brand / Trade 2 : Mopar

Model : Crew - Big Horn/Laramie All-Weather Floor Mat Kit 1N8 color

Part No. : 82215320AC

Size : NR

Function : NR

Descriptive Information : Some Mopar all-weather floor mat kits sold in calendar year 2018, 2019 and 2020 may allow interference between the driver all-weather floor mat and the accelerator pedal on 2019-2020 Model Year Ram 1500 vehicles with adjustable pedals.

The scope was determined by sales records of the suspect parts.

Similar floor mats not included in the recall were manufactured with a different design.

The total affected parts for this part number is 359.

Production Dates : NOV 01, 2017 - FEB 01, 2020

Brand / Trade 3 : Mopar

Model : Crew - Big Horn/Laramie All-Weather Floor Mat Kit 1X7 color

Part No. : 82215321AB

Size : NR

Function : NR

Descriptive Information : Some Mopar all-weather floor mat kits sold in calendar year 2018, 2019 and 2020 may allow interference between the driver all-weather floor mat and the accelerator pedal on 2019-2020 Model Year Ram 1500 vehicles with adjustable pedals.

The scope was determined by sales records of the suspect parts.

Similar floor mats not included in the recall were manufactured with a different design.

The total affected parts for this part number is 5,176.

Production Dates : NOV 01, 2017 - FEB 01, 2020

Brand / Trade 4 : Mopar

Model : Crew - Big Horn/Laramie All-Weather Floor Mat Kit 1X7 color

Part No. : 82215321AC

Size : NR

Function : NR

Descriptive Information : Some Mopar all-weather floor mat kits sold in calendar year 2018, 2019 and 2020 may allow interference between the driver all-weather floor mat and the accelerator pedal on 2019-2020 Model Year Ram 1500 vehicles with adjustable pedals.

The scope was determined by sales records of the suspect parts.

Similar floor mats not included in the recall were manufactured with a different design.

The total affected parts for this part number is 18,831.

Production Dates : NOV 01, 2017 - FEB 01, 2020

Brand / Trade 5 : Mopar

Model : Quad - Big Horn/Laramie All-Weather Floor Mat Kit 1N8 Color

Part No. : 82215322AB

Size : NR

Function : NR

Descriptive Information : Some Mopar all-weather floor mat kits sold in calendar year 2018, 2019 and 2020 may allow interference between the driver all-weather floor mat and the accelerator pedal on 2019-2020 Model Year Ram 1500 vehicles with adjustable pedals.

The scope was determined by sales records of the suspect parts.

Similar floor mats not included in the recall were manufactured with a different design.

The total affected parts for this part number is 1,304.

Production Dates : NOV 01, 2017 - FEB 01, 2020

Brand / Trade 6 : Mopar

Model : Quad - Big Horn/Laramine All-Weather Floor Mat Kit 1N8 Color

Part No. : 82215322AC

Size : NR

Function : NR

Descriptive Information : Some Mopar all-weather floor mat kits sold in calendar year 2018, 2019 and 2020 may allow interference between the driver all-weather floor mat and the accelerator pedal on 2019-2020 Model Year Ram 1500 vehicles with adjustable pedals.

The scope was determined by sales records of the suspect parts.

Similar floor mats not included in the recall were manufactured with a different design.

The total affected parts for this part number is 191.

Production Dates : NOV 01, 2017 - FEB 01, 2020

Brand / Trade 7 : Mopar

Model : Quad - Big Horn/Laramine All-Weather Floor Mat Kit 1X7 Color

Part No. : 82215323AB

Size : NR

Function : NR

Descriptive Information : Some Mopar all-weather floor mat kits sold in calendar year 2018, 2019 and 2020 may allow interference between the driver all-weather floor mat and the accelerator pedal on 2019-2020 Model Year Ram 1500 vehicles with adjustable pedals.

The scope was determined by sales records of the suspect parts.

Similar floor mats not included in the recall were manufactured with a different design.

The total affected parts for this part number is 2,459.

Production Dates : NOV 01, 2017 - FEB 01, 2020

Brand / Trade 8 : Mopar

Model : Quad - Big Horn/Laramine All-Weather Floor Mat Kit 1X7 Color

Part No. : 82215323AC

Size : NR

Function : NR

Descriptive Information : Some Mopar all-weather floor mat kits sold in calendar year 2018, 2019 and 2020 may allow interference between the driver all-weather floor mat and the accelerator pedal on 2019-2020 Model Year Ram 1500 vehicles with adjustable pedals.

The scope was determined by sales records of the suspect parts.

Similar floor mats not included in the recall were manufactured with a different design.

The total affected parts for this part number is 2,424.

Production Dates : NOV 01, 2017 - FEB 01, 2020

Brand / Trade 9 : Mopar

Model : Quad - Rebel All-Weather Floor Mat Kit 1XR Color

Part No. : 82215421AB

Size : NR

Function : NR

Descriptive Information : Some Mopar all-weather floor mat kits sold in calendar year 2018, 2019 and 2020 may allow interference between the driver all-weather floor mat and the accelerator pedal on 2019-2020 Model Year Ram 1500 vehicles with adjustable pedals.

The scope was determined by sales records of the suspect parts.

Similar floor mats not included in the recall were manufactured with a different design.

The total affected parts for this part number is 149.

Production Dates : NOV 01, 2017 - FEB 01, 2020

Brand / Trade 10 : Mopar

Model : Quad - Rebel All-Weather Floor Mat Kit 1XR Color

Part No. : 82215421AC

Size : NR

Function : NR

Descriptive Information : Some Mopar all-weather floor mat kits sold in calendar year 2018, 2019 and 2020 may allow interference between the driver all-weather floor mat and the accelerator pedal on 2019-2020 Model Year Ram 1500 vehicles with adjustable pedals.

The scope was determined by sales records of the suspect parts.

Similar floor mats not included in the recall were manufactured with a different design.

The total affected parts for this part number is 1.

Production Dates : NOV 01, 2017 - FEB 01, 2020

Brand / Trade 11 : Mopar

Model : Crew - Rebel All-Weather Floor Mat Kit 1XR Color

Part No. : 82215422AB

Size : NR

Function : NR

Descriptive Information : Some Mopar all-weather floor mat kits sold in calendar year 2018, 2019 and 2020 may allow interference between the driver all-weather floor mat and the accelerator pedal on 2019-2020 Model Year Ram 1500 vehicles with adjustable pedals.

The scope was determined by sales records of the suspect parts.

Similar floor mats not included in the recall were manufactured with a different design.

The total affected parts for this part number is 196.

Production Dates : NOV 01, 2017 - FEB 01, 2020

Brand / Trade 12 : Mopar

Model : Crew - Rebel All-Weather Floor Mat Kit 1XR Color

Part No. : 82215422AC

Size : NR

Function : NR

Descriptive Information : Some Mopar all-weather floor mat kits sold in calendar year 2018, 2019 and 2020 may allow interference between the driver all-weather floor mat and the accelerator pedal on 2019-2020 Model Year Ram 1500 vehicles with adjustable pedals.

The scope was determined by sales records of the suspect parts.

Similar floor mats not included in the recall were manufactured with a different design.

The total affected parts for this part number is 303.

Production Dates : NOV 01, 2017 - FEB 01, 2020

Description of Defect :

Description of the Defect : The accelerator pedal may, in certain circumstances, interfere with the raised feature on an all-weather floor mat, possibly inhibiting the accelerator pedal from promptly repositioning to a lesser depressed position after the driver releases pressure on the accelerator pedal.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the accelerator pedal interferes with the mat, the vehicle may not decelerate as expected when the driver releases the accelerator pedal, which can cause a vehicle crash without prior warning. By continued braking, however, the driver can activate brake-throttle override to close the throttle and bring the vehicle to a safe stop.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

Involved Components :

Component Name : Mopar All-Weather Floor Mat Kit

Component Description : Mopar All-Weather Floor Mat Kit

Component Part Number : 82215320AB

Component Name : Mopar All-Weather Floor Mat Kit

Component Description : Mopar All-Weather Floor Mat Kit

Component Part Number : 82215320AC

Component Name : Mopar All-Weather Floor Mat Kit

Component Description : Mopar All-Weather Floor Mat Kit

Component Part Number : 82215321AB

Component Name : Mopar All-Weather Floor Mat Kit

Component Description : Mopar All-Weather Floor Mat Kit

Component Part Number : 82215321AC

Component Name : Mopar All-Weather Floor Mat Kit

Component Description : Mopar All-Weather Floor Mat Kit

Component Part Number : 82215322AB

Component Name : Mopar All-Weather Floor Mat Kit

Component Description : Mopar All-Weather Floor Mat Kit

Component Part Number : 82215322AC

Component Name : Mopar All-Weather Floor Mat Kit

Component Description : Mopar All-Weather Floor Mat Kit

Component Part Number : 82215323AB

Component Name : Mopar All-Weather Floor Mat Kit

Component Description : Mopar All-Weather Floor Mat Kit

Component Part Number : 82215323AC

Component Name : Mopar All-Weather Floor Mat Kit

Component Description : Mopar All-Weather Floor Mat Kit

Component Part Number : 82215421AB

Component Name : Mopar All-Weather Floor Mat Kit

Component Description : Mopar All-Weather Floor Mat Kit

Component Part Number : 82215421AC

Component Name : Mopar All-Weather Floor Mat Kit

Component Description : Mopar All-Weather Floor Mat Kit

Component Part Number : 82215422AB

Component Name : Mopar All-Weather Floor Mat Kit

Component Description : Mopar All-Weather Floor Mat Kit

Component Part Number : 82215422AC

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

- On December 18, 2019, the FCA US LLC ("FCA US") Vehicle Safety and Regulatory Compliance ("VSRC")

organization opened an investigation as a result of a field report claiming an accelerator pedal stuck on an all-weather floor mat on a 2019 Ram 1500 vehicle.

- From December 2019, through February 2020, FCA US VSRC and FCA US Engineering coordinated several dealership visits to inspect vehicles exhibiting the interference condition. Pedal assemblies and floor mats from these vehicles were returned for lab analysis, and one vehicle was bought back to further support analysis. A floor mat clearance study was also performed to measure floor mat clearance measurements across numerous FCA US vehicles.
- From February 2020, through July 2020, FCA US Engineering conducted dimensional analysis studies on pedal assemblies and floor mats from the field and conducted scans of the parts and vehicles to determine whether, and under what circumstances, interference between the pedal assembly and the all-weather floor mat might occur.
- As of August 20, 2020, FCA US has identified zero CAIRs, zero warranty claims, and zero field reports potentially relating to these Mopar all-weather floor mat kits.
- As of August 20, 2020, FCA US is not aware of any accidents or injuries potentially relating to these Mopar all-weather floor mat kits.
- On August 20, 2020, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected units.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall to replace the driver floor mat with a floor mat with a new design to mitigate the potential for interference with the accelerator pedal on all affected vehicles.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy component will be a driver all-weather floor mat with the raised ribs removed from the accelerator pedal area.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **08/27/2020: FCA US will notify dealers and begin notifying owners on or about 10/16/2020.

Planned Dealer Notification Date : OCT 16, 2020 - OCT 16, 2020

Planned Owner Notification Date : OCT 16, 2020 - OCT 16, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported