

Part 573 Safety Recall Report

20E-047

Manufacturer Name : TAP Worldwide, LLC

Submission Date : AUG 28, 2020

NHTSA Recall No. : 20E-047

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : TAP Worldwide, LLC

Address : 400 West Artesia Blvd

Compton CA 90220

Company phone : (310) 900-5500

Population :

Number of potentially involved : 47

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : Rubicon Express

Model : 2020 Rubicon Express

Part No. : JT7147

Size : NR

Function : NR

Descriptive Information : JT 4.5/5.5 SUPERFLEX

Production Dates : JAN 28, 2020 - JUN 22, 2020

Brand / Trade 2 : Rubicon Express

Model : 2020 Rubicon Express

Part No. : JT7099

Size : NR

Function : NR

Descriptive Information : JT 4.5/5.5 UNIV KIT

Production Dates : JAN 28, 2020 - JUN 22, 2020

Brand / Trade 3 : Rubicon Express

Model : 2020 Rubicon Express

Part No. : JT7102

Size : NR

Function : NR

Descriptive Information : JT 4.5/5.5 ARM KIT

Production Dates : JAN 28, 2020 - JUN 22, 2020

Brand / Trade 4 : Rubicon Express
Model : 2020 Rubicon Express
Part No. : JT7145
Size : NR
Function : NR

Descriptive Information : JT 4.5/5.5 W/GCB KIT
Production Dates : JAN 28, 2020 - JUN 22, 2020

Description of Defect :

Description of the Defect : The Rubicon Express 4.5/5.5" suspension lift kit fitment guide is not accurate in connection with stating that 40 inch tires are compatible with the kit.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Due to an inaccurate fitment guide, Rubicon Express 4.5/5.5" suspension lift kits used in combination with 40 inch tires may reduce vehicle stability in certain emergency maneuvering situations, thereby increasing the risk of a crash.

Description of the Cause : An inaccurate fitment guide resulted in some Rubicon Express 4.5/5.5" suspension lift kits being sold with 40 inch tires.

Identification of Any Warning that can Occur : Customers may notice reduced vehicle stability in certain emergency maneuver situations.

Involved Components :

Component Name : NR

Component Description : Rubicon Express lift kit for Jeep Gladiator

Component Part Number : JT7099/ JT7102/ JT7145/ JT7147

Supplier Identification :

Component Manufacturer

Name : TAP Manufacturing, LLC

Address : 2360 Boswell Rd

Chula Vista CALIFORNIA 91914

Country : United States

Chronology :

Consistent with TAP's regular safety compliance and testing program, in or about early June 2020, TAP tested model year 2020 Jeep Gladiator Rubicon Edition vehicles equipped with Rubicon Express 4.5/5.5" suspension lift kits. Following this testing, it was identified that Rubicon Express 4.5/5.5" suspension lift kits used in combination with 40 inch tires may reduce vehicle stability in certain emergency maneuvering situations. As a result, TAP actively investigated the matter. In or about late June 2020, TAP's investigation identified that the Rubicon Express 4.5/5.5" suspension lift kit fitment guide is not accurate in connection with stating that 40 inch tires are compatible with the kit, which resulted in a limited number of kits being sold with 40 inch tires. Subsequently, TAP brought this matter to the Polaris Inc. Executive Review Committee, in accordance with the company's established product safety procedures. Upon review, on June 30, 2020, the Executive Review Committee decided to conduct a voluntary recall for a safety-related defect.

Description of Remedy :

Description of Remedy Program : TAP will notify consumers who purchased Rubicon Express 4.5/5.5" suspension lift kits. For the limited number of consumers who purchased Rubicon Express 4.5/5.5" suspension lift kits with 40 inch tires, TAP will replace the fitment guide and replace the 40 inch tires with tires of an appropriate size. For all other customers, TAP will replace the fitment guide only. All costs will be covered and consumers will not be charged.

How Remedy Component Differs from Recalled Component : The replacement fitment guide will be accurate as to all applicable tire sizes. Tire sizes will be compatible with the suspension kit.

Identify How/When Recall Condition was Corrected in Production : The inaccurate fitment guide was identified in or about June 2020 during TAP safety and compliance testing, as set forth above. All fitment guides will be correct going forward, and no 40 inch tires will be provided in combination with the suspension kit.

Recall Schedule :

Description of Recall Schedule : Owners and retailers will be notified on or before September 8th, 2020. To supplement and provide additional awareness of the subject recall TAP will perform enhanced outreach to affected customers and retailers by direct phone and email.

Planned Dealer Notification Date : SEP 08, 2020 - SEP 08, 2020

Planned Owner Notification Date : SEP 08, 2020 - SEP 08, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported