

# Part 573 Safety Recall Report

## 20E-039

**Manufacturer Name :** Lippert Components, Inc.**Submission Date :** JUL 28, 2020**NHTSA Recall No. :** 20E-039**Manufacturer Recall No. :** 228-01-2020**Manufacturer Information :****Manufacturer Name :** Lippert Components, Inc.**Address :** Attn: Shawn Lewis  
PO Box 2888 Elkhart IN 46515**Company phone :** 999**Population :****Number of potentially involved :** 10,242**Estimated percentage with defect :** 1 %**Equipment Information :****Brand / Trade 1 :** LCI 3000 Series**Model :** 3000 Series Frameless Windows**Part No. :** Excel file attached**Size :** Excel file attached**Function :** Window Vent**Descriptive Information :** Recall population was determined by including all production runs using a new adhesive product . The recalled products differ as these are the only products the suspect adhesive was used on.**Production Dates :** JAN 06, 2020 - JAN 23, 2020**Description of Defect :****Description of the Defect :** 3000 RVW vented windows had adhesive failure between the hinge and the glass.**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** Adhesive failure of the vent.  
Vent detaching from the window frame.**Description of the Cause :** LCI introduced a new bonding adhesive system on one window production line on 01/06/2020 and after noticing inconsistency in the results we reverted back to the original adhesive system on 01/23/2020.**Identification of Any Warning that can Occur :** None**Involved Components :**

Component Name : NR

Component Description : NR

Component Part Number : NR

### Supplier Identification :

#### Component Manufacturer

Name : Rudolph Bros., Co

Address : NR

Indianapolis INDIANA

Country : United States

### Chronology :

01/14/2020: Potential issue with adhesive discovered

March, 2020: TSB issued to OEM's

06/04/2020: LCI notified by Jayco Compliance of NHTSA requesting Jayco change their TSB to a Recall.

06/08/2020: LCI Internal Committee review and discussion.

06/15/2020: LCI filing a recall in support of our OEM's.

### Description of Remedy :

Description of Remedy Program : Inspect specific LCI 3000 Series vents for proper adhesive bond where the glass meets the hinge frame. Using under 20 # of force, or the amount of force it would take to open a car door, test crank-out vent and egress windows by gently tugging on the glass at the frame by hand or with a tool that will not scratch the glass. If the glass does not separate from the hinge the bond is good and no further action is needed. If the glass is not adhering to the vent the glass (vent section) will need replaced. LCI will reimburse OEM's .3 labor for inspection and .3 labor paid to dealers and/or repair centers performing the inspection and any needed correction.

How Remedy Component Differs from Recalled Component : The recalled component was built with suspect adhesive; the remedy components were not built with the suspect adhesive product.

Identify How/When Recall Condition was Corrected in Production : LCI changed back to temperature/humidity cure adhesive on 01/28/2020. LCI implemented improved controls for temperature and humidity operating parameters on 02/05/2020.

**Recall Schedule :**

Description of Recall Schedule : LCI will notify OEM's of the recall within 30 days of NHTSA's approval of our filing. LCI will not be notifying dealers or retails as LCI did not sell or ship directly to dealers or retails.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : Keystone RV

Address : 2425 David Drive  
Goshen IN 46527

Country : US

Company Phone : 5745373923

Name : Forest River

Address : 423 N. Main Street  
Middlebury IN 46540

Country : US

Company Phone : 5748258530

Name : Jayco

Address : 903 S Main Street  
Middlebury IN 46540

Country : US

Company Phone : 5748252619

Name : Thor Motorized

Address : 510 Ward Street  
Wakarusa IN 46573

Country : US

Company Phone : 5745842100

Name : KZ RV

Address : 0985 North 800 West  
Shipshewana IN 46565

Country : US

Company Phone : 2607682010

\* NR - Not Reported