

Part 573 Safety Recall Report

20E-035

Manufacturer Name : Gillig LLC

Submission Date : JUN 12, 2020

NHTSA Recall No. : 20E-035

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Gillig LLC

Address : 451 Discovery Drive
LIVERMORE CA 94551

Company phone : 1-800-735-1500

Population :

Number of potentially involved : 6,101

Estimated percentage with defect : NR

Equipment Information :

Brand / Trade 1 : SAF Holland

Model : Lower rod

Part No. : 82-74712-000

Size : NR

Function : NR

Descriptive Information : The lower control rods of the rear suspension may experience fatigue failure. The suspect population includes rod batches produced between February 2018 and March 2020. This equipment recall campaign is filed in conjunction with the corresponding vehicle recall campaign and is intended to address the same defect affecting rods sold through the GILLIG's aftermarket business.

Production Dates : JUN 12, 2020 - JUN 12, 2020

Description of Defect :

Description of the Defect : Gillig has determined that certain lower rear suspension control rods, PN 82-74712-000, sold by Gillig's aftermarket business may experience fatigue failure.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a rear suspension control rod fails, this may affect the alignment of the rear axle and lead to reduced handling and stability of the bus, increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : SAF Holland

Address : 1950 Industrial Blvd
Muskegon MICHIGAN 49442

Country : United States

Chronology :

Please refer to the corresponding vehicle recall for a detailed description of the chronology of the events.

Description of Remedy :

Description of Remedy Program : Customers who purchased the suspect rods through the Gillig aftermarket business will be notified of the recall and provided with new control rods PN 82-74712-003 at no cost.

How Remedy Component Differs from Recalled Component : A newly designed control rod with different bushing stiffness characteristics .

Identify How/When Recall Condition was Corrected in Production : Only remedy rods PN 82-74712-003 were shipped out by GILLIG after 3/27/2020 .

Recall Schedule :

Description of Recall Schedule : GILLIG plans to send out owner notification letters between 07/01/2020 and 07/10/2020

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : JUL 01, 2020 - JUL 07, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported