

Part 573 Safety Recall Report

20E-016

Manufacturer Name : Harbor Freight Tools

Submission Date : MAY 18, 2020

NHTSA Recall No. : 20E-016

Manufacturer Recall No. : N/A



Manufacturer Information :

Manufacturer Name : Harbor Freight Tools

Address : 26541 Agoura Road

Calabasas CA 91302

Company phone : 836 5000

Population :

Number of potentially involved : 454,000

Estimated percentage with defect : 5 %

Equipment Information :

Brand / Trade 1 : Pittsburgh Automotive

Model : 6 Ton Heavy Duty Steel Jack Stands

Part No. : 61197

Size : 6 Ton

Function : Jack Stand

Descriptive Information : After ongoing quality testing, inspection and assurance reviews of 6 Ton Heavy Duty Steel Jack Stands manufactured by Jiaxing Golden Roc Tools Co., Ltd (exported by Shanghai Shen Da Import and Export Co Ltd.), it was determined that product quality had become inconsistent due to aging of the tooling. All jack stands imported from the manufacturer as part number 61197 are included in the recall population. Although we believe this issue arose in more recent production batches, because we are not able confirm that earlier production units do not have this issue, out of an abundance of caution we are recalling all units prior to the recall date.

Harbor Freight Tools sells 6 ton jack stands made by other manufacturers, and we are in the process of evaluating those other jack stands. However, their evaluation has been delayed by the work restrictions caused by COVID-19. We have reviewed the history of any customer incidents for the jack stands produced by the other manufacturers and found that there have not been any other claims exhibiting the defect. Harbor Freight Tools will update this report after the review of the 6 ton jack stands produced by our other manufacturers.

Production Dates : JUN 13, 2013 - NOV 22, 2019

Description of Defect :

Description of the Defect : For certain units, the ratchet teeth on the jack stand lifting extension post may inconsistently engage the pawl to a sufficient depth.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under load, with a potential shift in weight, on certain units the jack stand pawl may disengage from the extension lifting post, allowing the stand to drop suddenly, with potential to injure people near or under a lifted vehicle.

Description of the Cause : Aging of production tooling caused inconsistency in the engagement of the ratchet teeth in certain units.

Identification of Any Warning that can Occur : On certain units, when a potential shift in weight occurs, an incident affecting safety may occur without any warning.

Involved Components :

Component Name : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Jiaxing Golden Roc Tools Co., Ltd

Address : No 28 Xichang Road, Hangzhou Bay Bridge

Haiyan Economic Development Zone, Zhejiang FOREIGN STATES 314305

Country : China

Chronology :

Ongoing quality testing on the jack stands as manufactured, as well as analysis of, customer feedback, Quality Assurance review of product returned to Distribution Centers, and review of online social media content raised a potential safety issue on January 21, 2020. HFT initiated an investigation to conduct additional internal quality maintenance testing on each of its SKUs of jack stands. The test results indicated that, specifically, certain units of the 6 Ton Heavy Duty Steel Jack Stands manufactured by Jiaxing Golden Roc Tools Co., Ltd (exported by Shanghai Shen Da Import and Export Co Ltd.) (SKU 61197) did not meet the test requirements for assured safety. On March 13, 2020 Harbor Freight Tools decided to conduct a recall to address this issue.

Description of Remedy :

Description of Remedy Program : Harbor Freight Tools will provide a gift card equal to the shelf price of these jack stands to all customers who have purchased them.

How Remedy Component Differs from Recalled Component : All 6 Ton Heavy Duty Steel Jack Stands, model 61197, manufactured by Jiaxing Golden Roc Tools Co., Ltd have a label identifying the item by this SKU number, and have already been removed from inventory.

Identify How/When Recall Condition was Corrected in Production : The recall condition was identified after production of the jack stands was discontinued

Recall Schedule :

Description of Recall Schedule : On 5/19/2020 Postal Mail Customer Letters will be transmitted, E-mail Customer Letters, and Social Media postings will be broadcast, and store Recall posters will be publicly displayed.

Planned Dealer Notification Date : MAY 19, 2020 - MAY 19, 2020

Planned Owner Notification Date : MAY 19, 2020 - MAY 19, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported