

# Recall Quarterly Report

## 20V-395

**Manufacturer Name :** Mercedes-Benz USA, LLC  
**NHTSA Recall No. / MFR Recall No. :** 20V-395 / 2020080016  
**Recall Subject :** ESP System Software Programmed Incorrectly  
**Owner Notification Beginning Date :** AUG 28, 2020  
**Owner Notification End Date:** JAN 15, 2021



| Report # | Submission Date | Report Quarter | Recall Population | Total Remedied | Total Unreachable | Total Removed |
|----------|-----------------|----------------|-------------------|----------------|-------------------|---------------|
| 6        | JAN 11, 2022    | 2021-4         | 5,399             | 4,986          | 0                 | 0             |
| 5        | OCT 18, 2021    | 2021-3         | 5,399             | 4,895          | 0                 | 0             |
| 4        | JUL 14, 2021    | 2021-2         | 5,399             | 4,604          | 0                 | 0             |
| 3        | APR 19, 2021    | 2021-1         | 5,399             | 4,112          | 0                 | 0             |
| 2        | JAN 13, 2021    | 2020-4         | 5,399             | 3,148          | 0                 | 0             |
| 1        | OCT 19, 2020    | 2020-3         | 5,039             | 1,949          | 0                 | 0             |

This Document Last Updated : JAN 21, 2022

### Definitions :

**Report Quarter :** The quarter the manufacturer is reporting recall completion figures (e.g. 2012-3 means the 3<sup>rd</sup> quarter of 2012).

**Recall Population :** The total number of products recalled by the manufacturer.

**Total Remedied :** The total number of products either remedied, inspected without needing remedy, or returned to inventory.

**Total Unreachable :** Products deemed unreachable as owner notifications were unable to be delivered.

**Total Removed :** Products that have been scrapped, stolen, or exported.