

U.S. Department of Transportation

National Highway Traffic Safety Administration

January 6, 2021

Ms. Larissa Stoffels Exec Mgr, Vehicle Safety Daimler Trucks North America, LLC 4747 N. Channel Ave Portland, OR 97217

**Subject:** Hydraulic Caliper Tie Bar May Be Loose

Dear Ms. Stoffels:

This letter serves to acknowledge Daimler Trucks North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

THOMAS BUILT BUSES/SAF-T-LINER C2/2022

Mfr's Report Date: December 21, 2020

NHTSA Campaign Number: 20V-806

# **Components:**

SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS: DISC: CALIPER

**Potential Number of Units Affected:** 278

#### **Problem Description:**

Daimler Trucks North America, LLC (DTNA) is recalling certain 2022 Thomas Built Saf-T-Liner C2 school buses. The hydraulic caliper tie bar support fasteners on the steer axles may not have been properly tightened or the tie bar may have not been installed in some cases.

## **Consequence:**

A dangling tie bar could come in contact with the rotating wheel-end components or damage may occur from the brake parts flexing. Either scenario may increase the risk of a crash.

## Remedy:

DTNA will notify owners, and dealers will inspect both steer axle wheel-ends to make sure that the four tie bar mounting fasteners are properly tightened. If the required tie bar is missing, the caliper anchor mounts and functionality (brake pad slide pins and pad movement) will be inspected before installing a tie bar. All repairs will be performed free of charge. The recall is expected to begin February 18, 2021. DTNA's number for this recall is FL-871.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR

20V-806

# Please ensure the following requirements are met:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the axle assembly. If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

