



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 23, 2020

Mr. Garrett Carolus
Keystone RV Company
PO Box 2000
Goshen, IN 46527

NEF-150KL
20V-801

Subject: Solar Prep Wiring May Not Be Connected Properly

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/COUGAR/2020

Mfr's Report Date: December 18, 2020

NHTSA Campaign Number: 20V-801

Components:

ELECTRICAL SYSTEM:WIRING:FUSES AND CIRCUIT BREAKERS

Potential Number of Units Affected: 347

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2020 Cougar 22MLS, 22RBS, 25RDS, 26RBS, 26RKS, 27RES, 29BHS, 30RKD, 31MBS, 32RLI and 34TSB recreational trailers equipped with a Solar Prep or an off-the-grid "OTG" Solar Camping Package. The Solar Prep wiring to the 12VDC breakers located by the battery may not be connected to the protected side of the breaker.

Consequence:

Since it is not connected properly to the breaker, if the Solar Prep wiring experiences an electrical short, it will increase the risk of a fire.

Remedy:

Keystone will notify owners, and dealers will inspect the installation of the Solar Prep wiring at the circuit breaker mounted close to the battery and remount the wiring if needed, free of charge. The recall is expected to begin February 12, 2021. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 21-392.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA has reviewed and approved Keystone's proposed owner letter for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement