

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 21, 2020

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

20V-797

Mr. Jeff Chang Senior Manager Honda (American Honda Motor Co.) 1919 Torrance Blvd. Mail Stop 500-2C-10A Torrance, CA 90501-2746

Subject: Fuel Filter May Clog and Cause Engine Stall

Dear Mr. Chang:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

HONDA/CRF1000L/2018-2019 HONDA/CRF1100L/2020

Mfr's Report Date: December 17, 2020

NHTSA Campaign Number: 20V-797

## **Components:**

FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY

**Potential Number of Units Affected:** 2,690

# **Problem Description:**

Honda (American Honda Motor Co.) is recalling certain 2018-2019 Africa Twin Adventure Sports (CRF1000L) and 2020 Africa Twin Adventure Sports (CRF1100L) motorcycles. Contaminants inside the fuel tank may cause the fuel filter to clog, possibly resulting in an engine stall.

# **Consequence:**

An engine stall can increase the risk of a crash or injury.

# Remedy:

Honda will notify owners, and dealers will drain and clean the fuel tank, and replace the fuel filter assembly, free of charge. The recall is expected to begin February 15, 2021. Owners may contact Honda customer service at 1-866-784-1870. Honda's number for this recall is KL4.

## **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

